

Private Sector Housing Team

We support homeowners, private landlords and tenants who live in privately rented homes in Chesterfield. We work to ensure housing is safe, secure, meets legal standards and the needs of the household.

As part of our role we:

-  Support residents with advice and practical help around energy efficiency
-  Refer residents to other council services such as our benefits advice service and specialist agencies including Warmer Derby and Derbyshire
-  Provide loans and grants for low-income households to carry out repairs and home improvements
-  Support residents to adapt their homes to better meet their needs and improve quality of life
-  Deal with disrepair, poor housing conditions and empty homes
-  Regulate landlords and housing standards and enforce the law where needed

Services we offer

Home repair assistance

We can provide financial assistance to help low-income homeowners with a medical condition or other vulnerability which is affected by their home to enable them to carry out essential home repairs, maintenance and improvements.

This could include:

- Roof repairs or replacement
- Damp proof courses and timber treatments for damp and rot
- Repairs or replacement of rotted windows and doors
- Electrical repairs and re-wiring

Energy advice

We offer free and impartial advice to homeowners and private tenants about household energy efficiency needs and requirements, including information about how you can save money by making changes to your insulation, lighting and heating systems.

Gas safe charity funding scheme

We receive funding to provide small grants for servicing and repairs of gas appliances within your home. The funding is available to homeowners who are on low income and/or have a disability and may not otherwise be able to afford to have their gas appliances serviced.

Home adaptations and Disabled Facilities Grants

We offer guidance, signposting to other agencies and financial assistance to help residents adapt their homes. A disabled facilities grant can be used to provide safe access into and around the home and adaptations such as stair lifts, ramps and level access showers. If you or someone in your home has a permanent disability, you may be eligible for a disabled facilities grant.

Private Sector Housing Enforcement Team

We work with private tenants and landlords to ensure that private rented accommodation complies with legal requirements including new responsibilities introduced by the Renters Rights Act 2025.

Contact the Private Sector Housing Team

-  **Telephone: 01246 345 748**
-  **Email: hia@chesterfield.gov.uk Enforcement team: psho@chesterfield.gov.uk**
-  **Address: Private Sector Housing Team, Chesterfield Borough Council, Town Hall, Rose Hill, Chesterfield, S40 1LP.**

Useful contacts

Chesterfield Borough Council

Contact us for benefits advice, council tax queries, missed bins and other council services. You can also sign up for a My Chesterfield account via our website.

Telephone: 01246 345345 Website: www.chesterfield.gov.uk

Call Derbyshire

You can contact Derbyshire County Council regarding a range of topics including adapting your home and benefits advice.

Telephone: 01629 533190 Website: www.derbyshire.gov.uk

Warmer Derby and Derbyshire (Marches Energy Advice)

Provides home energy advice, including advice on available grants, tariffs and energy bill debt.

Telephone: 0800 677 1332 Email: wdd@mea.org.uk

Citizens Advice

Provides free, independent advice and information on a wide range of subjects. Including debt worries, benefits claims, housing and employment problems.

Telephone: 0808 278 7954 Website: www.citizensadvice.derbyshiredistricts.org.uk

Derbyshire Law Centre

Provide free legal advice and assistance on all debt matters, housing and employment to the residents of Derbyshire.

Telephone: 0800 707 6990 Email: dlc@derbyshirelawcentre.org.uk

Derbyshire Fire & Rescue Service (Chesterfield)

Telephone: 01246 223500 Website: www.derbyshire-fire.gov.uk