

# **CHART LSP Area**



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elcome to the 2005 – 2015 Community Strategy for Chesterfield Borough & North East Derbyshire. This document is the second Community Strategy to be produced for the area, and has been developed to ensure that service providers acknowledge, and react to, the key issues which have been identified by communities who live and work within Chesterfield Borough and North East Derbyshire.

This Strategy has been developed with a 10-year vision:

"To improve the quality of life for people in Chesterfield Borough and North East Derbyshire so that residents, workers and visitors can benefit from what the area has to offer."

To create safe, healthy, diverse and prosperous communities that we all want to see, this Community Strategy will be driven through CHART, the Local Strategic Partnership (LSP) for Chesterfield Borough and North East Derbyshire. LSPs are partnerships between Public, Private, Voluntary and Community organisations which have been established to ensure that local services are improved and delivered to meet local needs. CHART LSP has a broad membership, and these Partners meet to discuss how to address issues which are a cause for concern, or have potential for development, in the diverse communities within Chesterfield Borough and North East Derbyshire.

This Strategy contains the key Aims that will be addressed by CHART LSP and it's thematic working groups. These Aims have been developed in consultation with the local community, in recognition that a Community Strategy should first and foremost reflect local needs and aspirations of the people who benefit from its services. To address these Aims, CHART

LSP has 7 Theme Groups which develop and deliver Action Plans, by looking at the best way of tackling an issue and producing an appropriate response. Over time it is likely that new issues to address will be identified by the community and CHART LSP Partners; in recognition of this the Action Plans will be continually updated in response to local priorities, allowing communities and organisations to come forward at any time with their suggestions and local issues.

Progress will be reported every six months to Partners, local organisations, and most importantly the wider community. To ensure we are on the right track, CHART LSP will continue to involve local people through public meetings, local newspapers and citizen's panels.

This Strategy will cover the period 2005 – 2015 in recognition that in order to see the real benefits from activity planned it is appropriate to monitor it over a long period of time to see a measured change. This will also allow the Strategy to link directly to the local planning processes, which are developed over a reasonable period of time.

This Community Strategy contains the Aims of Chesterfield Borough and North East Derbyshire. By working in Partnership we can endeavour to address these aims, and identify how best to deal with local issues, to improve the quality of life for all.

# **Context for the CHART Community Strategy**

very Local authority area is obliged by the Local Government Act 2000 to develop and deliver a Community Strategy. Because of previous successful co-operation in the development and delivery of local projects and services with a wide range of partners, Chesterfield Borough Council and North East Derbyshire District Council identified the benefits of producing a joint Community Strategy for both Districts. In May 2002 it was agreed that the existing local regeneration partnership, CHART (CHesterfield Area Regeneration Team), would extend its membership to become the Local Strategic Partnership (LSP), and become the organisation charged with driving forward the delivery of the Community Strategy for both areas.

The Partnership is continually reviewing its membership in order to maximize the benefits delivered to the local community, businesses and environment. The current membership of CHART LSP is:

- Philip Robinson (Chair)
- Chesterfield Borough Council
- Chesterfield College
- Chesterfield Primary Care Trust
- Chesterfield & District TUC
- Community Representatives
- Royal Mail (Transactions Processing)
- Derbyshire Building Society
- Derbyshire Chamber & Business Link
- Derbyshire Connexions Partnership
- Derbyshire County Council
- Derbyshire Fire & Rescue Service
- Derbyshire Learning & Skills Council
- Derbyshire Constabulary

- Derbyshire Probation Service
- East Midlands Development Agency (emda)
- Government Office for the East Midlands (GO-EM)
- Jobcentre Plus (The Employment Service)
- Links CVS
- North East Derbyshire District Council
- North Eastern Derbyshire Primary Care Trust
- Staveley Neighbourhood Management Project

This Strategy has been developed in light of on-going experience of the LSP and guidance which has been disseminated from the Government and other policy-making bodies. Where possible all such guidance has been recognised and implemented, and the LSP will maintain the Strategy in light of other forthcoming future guidance. The Aims of the Strategy are directly drawn from the communities within the LSP area, and activity to address them will be reviewed on an ongoing basis to ensure it reflects local need and aspiration.

Most Partners directly deliver to their own strategies, corporate plans and business plans, and also work with the delivery of other partnership strategies. It is not the aim of this Strategy to duplicate or replace what is happening elsewhere, and wherever possible CHART LSP works to add value to activity already taken place, and to support its implementation. Examples of particular partnerships and strategies will be identified in the Theme sections. Where CHART relies on other strategies to fulfil the remit of the Themes, it will ensure that changes in these documents will be reflected in the activity of the Themes as time progresses.

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# Our guiding principles

Four guiding principles have been developed by CHART LSP to underpin all the activity it undertakes. We have used case studies throughout this Strategy to show the ways in which we are putting these principles into practice and why they are important to the way we achieve our vision.

In order to improve the quality of life and services for all residents, workers and visitors in Chesterfield Borough and North East Derbyshire, CHART LSP must recognise the diverse cultures, lifestyles, interests and circumstances led by individuals, and work to ensure that the activity developed through this Community Strategy appropriately addresses the wide range of needs and aspirations. The four guiding principles have been established to ensure that this recognition takes place, and will be considered for all activity that is developed through the Community Strategy Action Plans.

# Active Citizenship by Social Inclusion

We recognise that some groups experience discrimination and disadvantage, which can result in social and economic exclusion. Socially excluded and alienated people may not be able to actively participate in our society. We are committed to taking positive action to counter-act the effects of discrimination and disadvantage. The LSP aims to support all people and groups to be able to be active citizens. We will support and encourage all our communities to work with us to implement our commitment to assist with achieving their aspirations by:

 Actively supporting voluntary groups from all communities to be able to improve the quality of life for residents and their members, by helping them access funding, network with service providers and other organisations, and develop their capacity in order to meet their objectives.

- Working with representative groups to ensure that The Partnership and Community Strategy activity has clearly identified how it meets the varied particular needs of the area.
- Providing opportunities for everyone to play a part, big or small, in the decision making process, by establishing regular community liaison meetings with the Local Strategic Partnership and other service providers, for all communities in the area and by ensuring community representatives can be elected to provide a voice for the communities at all CHART LSP meetings.
- Building cohesive communities based on the following principles:
  - We all belong to Chesterfield Borough or North East Derbyshire
  - We value and respect all our cultures.
  - We want all of us to have similar life opportunities.
  - We want to develop positive relationships between all our communities.
  - We oppose and challenge ideas and behaviour (such as racism and domestic abuse) that diminish and damage all of us.
- Producing programmes which help people to help themselves, by developing their skills, access to information, and opportunity to express their views on issues which directly affect their quality of life.

### Continuous service improvement

We will strive to provide services that make a real difference to your quality of life by:

- Challenging what we do now so it can be done better in the future, by monitoring and evaluating the impact and success of activity delivered through this Community Strategy and by partner agencies, and reporting our performance to people in Chesterfield Borough and North East Derbyshire.
- Finding out how other people do things well so that we can learn from them, such as identifying local, national and global models of best practice which can be developed in the CHART LSP area.
- Identifying with the diverse communities of Chesterfield Borough and North East Derbyshire what it needs and wants, so our services meet public expectations and acknowledges suggestions of how to improve or add value to services.
- Developing and improving new and existing ways for local people to access services and information at a time and place that is convenient to them.

### Sustainability

We will find solutions to the challenges that face our communities that:

- Reduce any negative impact on the environment we live in
- Develop long-term solutions that will also provide short term benefits
- Ensure a better quality of life, both now and for generations to come by ensuring that activity to meet current needs does not adversely effect opportunities which will arise in the future

### Youth

Young people are our future. We will make a special effort to ensure that the needs and aspirations of young people are identified and addressed by:

- Hearing what they say and trying to understand their perspective, by consulting with young people on an on-going basis through established formal structures as well as more targeted informal discussions across the area.
- Supporting them to develop their own ideas and initiatives, and where appropriate identifying resources to be able to turn ideas into action.
- Making our existing structures and projects more accessible, by establishing approachable avenues for discussion and consultation, where young people can feel confident that their opinions will be accepted and implemented to improve their quality of life.
- Empowering young people to be directly involved in decision making
- Helping to support parents and carers wherever possible to voice the needs of their children who need help to identify the services they require to improve their quality of life.

We recognise that the Partnership must work hard to ensure that these principles are met, and only by doing this can CHART LSP ensure that it is making a positive impact on the services delivered to the wider community, and not exclude individuals and groups of people from across the area who have less opportunity to voice their needs and opinions.

For more information on getting involved, please refer to page x.

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# The Seven Community Strategy Themes

In order to focus on the key issues which have been identified by the community and service providers, CHART LSP has developed seven working groups which meet to discuss and address issues on particular themes. These working groups develop and deliver Action Plans based on the key local priorities, and are made up partner organisations, community representatives and other organisations who can add expertise, services, delivery and resources to particular aspects of our work. Over time the membership of these groups will change to reflect the type of activity being focused upon. CHART LSP is aware that some areas require greater priority than others in addressing certain issues, and this will be a key recognition of all Themes who will work to improve general services for all as well as targeting specifically those people and communities identified at most risk.

The Seven Community Strategy Themes are:

### Crime and Community Safety

This theme deals with every aspect of community safety, from policing and crime reduction to street lighting and the design of housing developments. The Community Strategy will work closely with the Crime and Disorder Reduction Partnerships for Chesterfield Borough and North East Derbyshire, who are associations specifically established to address these issues in the area, and fulfil the role of Crime & Community Safety Group for the LSP.

# Healthy Communities and Well-being

As well as dealing with reducing illness and disease, this Theme tackles the wider causes of poor health such as inadequate living conditions, unhealthy lifestyles and poor access to information and education. It also works to improve health services for the LSP area.

### **Economic Regeneration**

This Theme deals with the vital issue of creating and improving business and employment opportunities, and making the area more attractive to investors and visitors. By improving the local economy people and businesses will benefit from the cycle of improvement to their living and working environment.

### **Environment and Transport**

This Theme works to ensure that the natural and historic built environment is protected and preserved, and that local residents, businesses and visitors reduce waste and pollution that is detrimental to the health of people and wildlife in the area. The Theme also aims to develop a safe transport infrastructure that gives people more access to services where they need it, whilst working to reduce reliance on car journeys.

### Homes and Neighbourhoods

As well as working to improve the quality of public and private housing stock in the area, this Theme works to ensure that the neighbourhoods where people live are safe and clean, and are places where people are happy to live.

### Lifelong Learning

This Theme works to improve people's access and engagement with a wide variety of learning experiences available in the area. Whether to improve employment prospects or pursue a personal interest, this Theme tries to ensue people have the support to achieve their full potential.

### Leisure & Culture

Acknowledging the diverse cultural background and personal interests of all residents and visitors in the area, this Theme works to develop, provide and maintain a wide range of activities and services to cater for these needs. This can range from provision of sporting and leisure activities in local communities, to developing attractions that support local people and visitors alike.

### **Cross-Theme Issues**

Many issues in the community have side-effects which may effect more than one of the above themes. CHART LSP recognises this, and addresses issues by developing activity within the Theme Groups as well as setting up specific working groups made up of members from several Themes. By doing this, Partners can share their expertise to develop new ways of working to more appropriately deliver local services and improve the quality of life for residents, workers and visitors in Chesterfield Borough and North East Derbyshire.

The seven Themes are set out in more detail in the following pages, and are supported by a set of Aims and Objectives, which provide the focus for the Partnership's activity. The activity delivered to meet the Aims is developed and identified in the Action Plans. More detail of the Action Plans can be found on page X.

## How CHART LSP Delivers - The Structure of the Partnership

The Structure of CHART LSP is as follows:

rach Theme Group reports its The Community progress and activity to the Co-ordinating Group, which is the lead officer level for Partner The Community organisations. In Representatives turn, activity is Regeneratio reported to the Forum, which is the Co-ordinating Group Board of CHART LSP. At the Forum, elected Forum political and community members and heads of organisations drive the strategic activity of the LSP forward, and where appropriate sign their organisation up to deliver specific activities or provide necessary support.

s identified in the diagram above, the Community overlaps into all of the CHART LSP meetings, ensuring all discussion is open and transparent to the people who will ultimately benefit from its work.

Members of the Community are nominated and elected onto each level within CHART LSP (see page x) to ensure that the

Theme Groups and LSP in general are appropriately addressing the issues identified as local priorities.

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# Crime and Community Safety

## Our overall objectives:

'To work in Partnership to tackle crime and community safety issues, in line with the Community Safety Strategies of Chesterfield and North East Derbyshire"

Aim CS1: Reduce the fear of crime and disorder

### Sub-aim

- Provide reassurance through community contact and participation
- Raise public awareness of crime reduction and personal safety
- Encourage the adoption of crime reduction methods to new and existing buildings and environments
- Support victims of crime by agencies working together in partnership

Aim CS2: Reduce nuisance and disorder in our communities

#### Sub-aim

- Identify 'Hot Spots' and target resources to address them
- Promote positive and constructive activities for

young people

- Target and support persistent offenders
- Reduce the number of deliberate fires
- Reduce harassment and provide support to minority communities

Aim CS3: Reduce crime, especially violent crime, burglary and vehicle crime.

### Sub-aim

- Target persistent offenders and reduce the rate of reoffending
- Reduce the number of repeat victims
- Tackle the problems of drug and alcohol misuse

CASE STUDY

# Youth Information Support Vehicle



The Youth
Information
Support vehicle,
which is jointly
funded by the
Derbyshire County

Council Youth Service and the North East Derbyshire Community Safety Partnership, enables staff from the Youth Service and other agencies to meet and work with groups of disaffected young people, congregating in small local communities by giving advice and guidance on personal, health and safety issues. This then helps to guide them towards constructive recreational activities, rather than slipping into drug, alcohol and substance abuse and disruptive behaviour, through 'boredom'.

The vehicle visits the areas suffering the worst youth anti social behaviour, and the project forms part of a broader approach of providing youth recreation facilities, as well as dealing with persistent 'offenders'. It is too early to evaluate the initiative fully but early indications are that it is attracting significant numbers of young people and it should provide some real benefits in terms of tackling youth anti social behaviour.

CASE STUDY

### Tackling Anti-Social Behaviour

Tackling anti-social behaviour has been a high priority for Chesterfield Community Safety Partnership., focusing on the three elements of education, enforcement and prevention.

In July 2003, a Multi-Agency Anti-Social Behaviour Protocol was launched which enables key partners to share information about problem individuals, and to take enforcement action against them, if necessary. To support this, two leaflets have been produced, one for young people and one for parents. The design for the young persons' leaflet was based on an idea from young people at The Zone Centre in Brimington and the content covers 'what is Anti-Social Behaviour, what measures are available (such as Acceptable Behaviour Contract's, Anti-Social Behaviour Order's and what to do if you are a victim of Anti-Social Behaviour'). The parents leaflet give similar information but also covers Parenting Orders.

In addition, a number of youth recreation schemes have been supported, using music, sports and computer games in order to engage youth people across the Borough in constructive activities. To ensure this work continues an Anti-Social Behaviour Co-ordinator has been employed, using funding from the Home Office.

# Delivery Mechanism: The Chesterfield and North East Derbyshire Community Safety Partnerships

Two Community Safety Partnerships (CSP's) cover the CHART LSP area, Chesterfield Borough and North East Derbyshire CSP's. The CSP's act as the LSP Theme Group for Crime & Community Safety, and were formed as a result of the requirements of the Crime and Disorder Act, 1998 with the remit of tackling crime and disorder across their respective areas.

Agencies involved in the CSP's include the Borough, District and County Councils, Police, Primary Care Trusts, Probation Service and Fire & Rescue Service, who work with a variety of other agencies and community forums to undertake a wide variety of activities across the area.

The CSP's monitor and maintain their activity through their respective Community Safety Strategies which are reviewed every three years, in light of extensive community consultation. The Community Safety Strategies support the overall LSP Community Strategy, and the Aims and Sub-Aims on this page closely relate to the activity which is planned and prepared in great detail by the Community Safety Partnerships. For more detail on the Community Safety Strategies contact either Chesterfield Borough or North East Derbyshire District Council.

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# **Economic Regeneration**

## Our overall objective:

'To support economic regeneration to create a more diverse, prosperous and sustainable economy, and tackle poverty and deprivation throughout the two districts.'

Aim E1: Address employment issues

#### Sub-Aim

- Work to remove barriers to employment
- Provide support to unemployed people

### Aim E2: Support Business Growth Sub-Aim

- Support the development of sector specific initiatives to take advantage of local business potential
- Provide a range of business support services to increase the competitiveness of local companies and facilitate new business start-ups.

Aim E3: Attract new businesses, visitors and investment.

#### Sub-Aim

 Undertake a range of marketing activities to

- attract and retain investment in the CHART area.
- Market the area as a tourist destination
- Provide a co-ordinated response to investment enquiries including the provision of an aftercare service for companies successfully locating to the area or expanding within it.
- Boost the attractiveness and secure the long term viability of the areas town and village centres

Aim E4: Develop a high quality infrastructure to support businesses and visitors

### Sub-Aim

Provide a range of quality employment sites which are available for immediate development, sympathetic to the local environment

- Support the provision of a range of premises (offices, industrial and retail), which meets the needs of the existing business base, and supports the growth of new business sectors.
- Maintain and develop a high quality physical business infrastructure to maximise the success of local companies (e.g. Broadband, road infrastructure)
- Develop the tourism product/infrastructure when opportunity presents itself
- Maintain and develop a high standard of tourist information for visitors to the area

# **Chesterfield Tourist Information Centre**

Since 1981 The Chesterfield Borough Council Tourist Information Centre has acted as a focal point for visitors to Chesterfield and North East Derbyshire, advice for local tourist businesses. The service is also widely used by local residents for information

such as places to visit, events, theatre tickets and bus and rail times. The Centre moved to new purpose built premises in November 2002, next to the "Crooked Spire Church," and in 2004 the staff at the Centre were awarded Silver in the National England for Excellence Tourism Awards for Tourist Information Centres. As well as having a higher tourism profile, the new building is fully accessible to wheelchair users, has a larger display and public browsing area, has an environmentally friendly heating system and houses a computerised information system. This system allows 24 hour access to tourist information on the area, through a touch screen kiosk.

## Delivery Mechanism: The Joint Economic Development Strategy for Chesterfield & North East Derbyshire

The timescale for the Joint Economic Development Strategy matches that of the Community Strategy (2005-2015). It will be reviewed approximately every three years, and will include annual action programmes which will provide more specific detail and update on progress. These action programmes will feed directly into the Community Strategy Action

Plan for Economic Regeneration. The Joint **Economic Development Strategy offers detailed** strategic leadership to all agencies involved in economic regeneration in the area. The primary mechanism for joint working between different service providers in the area will be through CHART LSP and the different Theme Groups, where specific issues will be discussed, and ways to address them identified.

For further information contact either Chesterfield Borough Council or North East Derbyshire District Council.

**CASE STUDY** 

and as a first point of contact for information and

permanent employment. Between 1999 and 2005 almost 300 people benefited from the scheme, with jobs created in a broad range of public, private and voluntary / community sector employers. A large proportion of the workers on the scheme have directly progressed into full- time employment, and have gained a broad range of qualifications which will help them progress in their

chosen careers.

CASE STUDY

JJob Ready North Derbyshire is an

together through its

intermediate labour market (ILM) scheme.

The project offers a bridge to work for

labour market detachment and face

significant barriers to gaining a job.

up to one year, with support for skills

training and personal development, the

year in the scheme is a stepping-stone to

people who have experienced long-term

Through the combination of a paid job for

employment programme that has successfully brought people and jobs

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# Environment and Transport

## Our overall objective:

'To promote and protect a clean and attractive environment'

Aim T1: Achieve the sustainable use of natural resources.

### Sub-Aim

- Promote minimisation of waste.
- Develop and promote an integrated waste management service.

Aim T2: Protect both human health and the environment by reducing pollution levels in land, air and water.

### Sub-Aim

- Develop initiatives with the community, businesses and local and statutory authorities to create a cleaner, safer and healthier environment.
- Improve knowledge and understanding of the extent, cause and effects of pollution locally.

Aim T3: Protect and improve the natural and built environment.

### Sub-Aim

- Improve and 'promote awareness' of local biodiversity (variety of wildlife).
- Achieve a high quality built environment that respects local character and heritage, and incorporates appropriate open space.

Aim T4: Achieve clean and attractive streets, parks and neighbourhoods.

### Sub-Aim

- Develop initiatives for awareness raising and community action.
- Strengthen enforcement against people who despoil their local community.
- Improve control of litter, graffiti, abandoned vehicles and fly tipping.

### **CASE STUDY SNM Wardens**



Staveley Ranger Service combines a positive presence on estates, with quick response to a variety

of issues, environmental, (abandoned cars, fly tipping, needle disposal) anti-social behaviour (rowdy children, dog fouling, shop and pub watch) and improved awareness raising of community issues (health and education initiatives, grant opportunities, sign posting public services). Their presence in Staveley working on the front line with communities and partners has been a great success.

### **CASE STUDY Brearley Wetland**



Brearley Wetland in New Whittington is Chesterfield's first Local Nature Reserve. Adjacent to Brearley Park, the

Reserve's 10.2 hectares are a delightful mosaic of grassland, wetland, scrub and hedges rich in a wide variety of animal, plant and insect life. *Traditional farming techniques are* used to encourage a diverse range of flora and fauna.

# Our overall objective:

'To develop an integrated transport strategy and promote better, safer roads.'

Aim T5: Improve the condition of roads and pavements and protect users

### Sub-Aim

- Monitor and maintain the quality of the road infrastructure
- By promoting safety on the roads and walkways

Aim T6: Develop the use of public and 'green' transportation and improve the facilities to encourage this

#### Sub-Aim

- Encourage more journeys by cycling and walking
- Improve bus and train passenger facilities
- Review access into town and village centres in the CHART
- Work with employers to provide facilities to support sustainable transport for staff

### **CASE STUDY Cycle Routes**



partnership project between Chesterfield Borough

Council, Derbyshire County Council and Chesterfield Cycle Campaign has seen the creation of a greenway route to *link local communities with the* 

town centre. It is part of the Local Transport Plan Strategic Cycle Network of walking and cycling routes, which will eventually link to the Trans Pennine Trail to Brimington, Staveley, Rother Valley Country Park and beyond.

It provides almost 2,000 metres of cycle track, with associated environmental improvements including bridgework and bird and bat boxes. The route is accessible to people with mobility problems, and the scheme provides an all weather route affording opportunities for people of all ages and abilities to walk and cycle in pleasant rural surroundings. The project will help achieve the Council's aims to encourage more sustainable transport choices and healthy active life styles, improve the quality of neighbourhoods and protect and care for the environment.

**Improved Bus Services** 

Work has started on an ambitious Chesterfield Borough Council scheme to revitalise Chesterfield town centre. The £1.5m project will see the construction of a

new coach station as well as facelifts for the historic Market and the Yards areas running off Low Pavement. The exciting scheme involves a Coach station and other environmental improvements on the south side of Beetwell Street, on the site of the old bus station. The new interchange will have upgraded facilities and additional parking space for coaches and will generate additional visitor spending and jobs.

The scheme is funded by the Alliance Sub-Regional Strategic Partnership, European Funding and by Chesterfield Borough Council. A completion date of Spring 2005 has been set, and the development will support the public transport provision in Chesterfield borough and North East Derbyshire. The new station facilities and improvements in the shopping and market areas of Chesterfield will increase the towns attraction as a shopping and visitor centre, and help boost the local economy.

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# Healthy Communities and Well-Being

## Our overall objective:

'To work in partnership to improve the health and well being of the people of Chesterfield and North East Derbyshire'

Aim H1: Healthy Economies – Links to Income, Education and Employment

### Sub-aim

- By supporting Government and local initiatives which assist people into employment
- Review and improve Welfare Advice Provision
- By working in partnership with the education sector to develop projects to improve literacy, health and wellbeing

Aim H2: Housing Quality, Affordable Warmth & Accident Prevention

#### Sub-aim

 By working in partnership to provide practical services to vulnerable households  By working in partnership to prevent accidents in the home and the community

Aim H3: Engaging Communities and Individuals

### Sub-aim

- By using existing models of good practice, improve services to communities identified as having the greatest need, and rolling out successful activity across the area
- By developing links with the Chesterfield Royal Hospital Trust to ensure delivery of the CHART Strategy
- By developing a broad based training programme around awareness raising and skills for front-line staff

Aim H4: Preventing Illness and Providing Effective Treatment and Care

### Sub-aim

- By working in partnership to promote healthy eating initiatives
- By working in partnership to promote physical activity
- By working in partnership to promote good mental health
- By improving services to major illnesses such as cancer and heart disease
- By promoting the health benefits of not smoking

### CASE STUDY

### Holmewood & Heath Healthy Living Network

Holmewood and Heath Healthy Living Network was formed in May 2001 and is made up of a partnership of local residents, community and voluntary groups and statutory agencies, working onbehalf of the people of Holmewood and Heath to improve the health of the local community.

In real terms we endeavour to make health related services and activities more accessible to local people.

The activities that have been provided have been in response to local need and local requests. Since November 2001, local people and groups have been consulted on which health related services and activities they felt were lacking in the area or that could be made more accessible for people. Some of the projects that have been successfully launched locally or that have benefited from support have been, Tai Chi classes, salsa & slim classes, Change for Life Programmes (for women) and Waist watchers (for men), Happy Hips Club, Baby Play Courses, Living with Children Courses, Smoking Cessation courses, summer play scheme and other projects with young people.

The Healthy Living Network are currently working on developing an allotment site for local people to use and receive help with gardening skills or impart their skills to others, as well as working with the Countryside Service on developing part of the 5 Pits Trail to make it more accessible for everyone in the community.

Many people have commented on how coming along to the classes has improved their over all well being and how they have found great support from others. One lady commented "I am so thankful that I came on this course, as I could not have changed without the help of the tutor and the other group members." Another gentleman told commented "I am so glad this class was set up as it gets me out of the house and helps me with keeping active."

The initial funding for the project came from the Big Lottery Fund (previously known as New Opportunities Fund), the Sub Regional Strategic Partnership and Rural Development Agency (East Midlands Development Agency) and runs out in November 2006. Additional funding options are being looked at to sustain the project activities beyond this date.

CASE STUDY

# Staveley Exercise Referral Scheme

In partnership with
Chesterfield Borough
Council, North Derbyshire
Health Promotion
Service, Staveley General
Practitioners and Staveley

Neighbourhood Management Pathfinder
Project, Chesterfield Primary Care Trust
seconded a Health Visitor one day a week to
set up a trial project administered through
staff at Middlecroft Leisure Centre. CBC
provided specialised motivators who hold
the GP Exercise Referral qualification.

The scheme promoted the health benefits of exercise and, following a period of individual assessment, suitably qualified exercise professionals supported the participants in their chosen activities. Each client upon commencing the scheme received a Council leisure card together with the benefits this brings, free of charge, for one year. The scheme proved popular and in the first six months 76 referrals were received with results indicating improvements in mental and physical well being, with measurable improvements in body mass index and blood pressure levels. The scheme also links into existing initiatives such as Walk This Way, Change for Life and Waist Watchers.

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# Homes and Neighbourhoods

## Our overall objective:

'To support the provision of good quality sustainable and affordable homes to meet current and future needs and demand, and ensure the neighbourhoods in the area are places where people are happy to live.'

Aim N1: Improve the standard of public sector housing stock.

#### Sub-Aim

- Seek out investment programmes.
- Bring all homes up to Government standards within set timescales.
- Improve the suitability of homes by specific adaptations.
- Improve home security measures and environmental design.

Aim N2: Monitor the condition of private sector housing stock to support improvement and renovation campaigns.

#### Sub-Aim

- Engage with private sector landlords.
- Promote the services available to landlords and tenants.

- Work with owner-occupiers to ensure homes are appropriately maintained
- Establish a CHART-wide Home Improvement Agency to work with vulnerable people
- Work with the private sector to develop appropriate levels of affordable housing across the area.

Aim N3: Promote energy conservation and efficiency in existing and new homes and reduce fuel poverty.

### Sub-Aim

- Promote renewable energy initiatives, such as solar power, in partnership with the Nottinghamshire/ Derbyshire LA Energy Partnership.
- Enter into a partnership with energy suppliers to take

- advantage of the Energy Efficiency Commitment Scheme funds.
- Promote the conversion from coal to gas/electric, and other environmentally sensitive improvements
- Offer guidance and services to reduce household fuel consumption in the area

Aim N4: Ensure better land use within neighbourhoods.

#### Sub-Aim

- Develop housing on previously used land.
- Put new developments, including community facilities and green spaces, within existing settlements.

Aim N5: Address the needs of the homeless people in the CHART area.

#### Sub-Aim

- Develop initiatives for homeless people.
- Develop training for agencies and service providers.
- Promote the services and options available to homeless people.

Aim N6: Improve the quality of life within neighbourhoods.

### Sub-Aim

- Involve communities in decision making in regard to service improvements.
- Develop initiatives to address issues such as litter, grafitti and flytipping
- Establish a Handyperson Scheme for the area,

bringing together and enhancing existing services covering energy efficiency, home security and minor repairs.

- Identify areas where targeted intervention could improve the quality of life.
- Continue to consult and involve tenants and residents in service improvements.

# CASE STUDY Warm Front

Chesterfield's Home
Improvement Agency
targets its services at
vulnerable people living
in the private sector, to
improve the condition of

their properties, and ensure that they are living in safe, secure and warm homes. Local people can benefit from a range of improvements to their property, through grants and partnership schemes to provide free equipment, improvements and services. Agency workers visit to assess the eligibility of the individual and provide advice and support to help them access the assistance they need.

The services provided by the Agency include free enhancement to the security and safety of the property; home fire risk assessments and the fitting of free smoke alarms; home repair grants to rectify problems such as leaking roofs, rotten windows and doors, problems of damp; loft and cavity wall insulation, and heating improvements through Government grant schemes; and the provision of household adaptations for people who are struggling to manage in their home due to health and disability related problems.

The Agency have been able to assist many vulnerable older people in Chesterfield Borough, and a request for a visit to assess the security of a property can lead on to someone benefiting from all of the Agency's services.

### CASE STUDY

### Handy Person Scheme

A Handyperson Project has been established in the CHART area to carry out minor repairs and maintenance that may be causing a problem for elderly or disabled people. Two 'Handyperson's' covering Chesterfield Borough and North East Derbyshire offer help and advice about home safety and

security, and how to make homes more energy efficient. As the Handyperson develops their relationship with people across the CHART area new opportunities for supporting the target groups will be developed, such as providing advice on benefits to ensure residents are claiming what they are entitled to.

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# Leisure and Culture

## Our overall objective:

'To provide and support the provision of a wide range of opportunities and choices to enable people to participate in a rich, diverse and fulfilling cultural life, with a strong sense of community and healthy lifestyle.

Aim C1: Raise awareness and understanding of culture and to champion its benefits.

### Sub-aim

- Promote leisure, cultural opportunities and facilities, attractions and events across the LSP area to both existing and potential audiences.
- Use available resources creatively to maximise external funding opportunities.
- Ensure that, where appropriate, the public become involved in a voluntary capacity in leisure and cultural opportunities, and act as ambassadors for the area.

Aim C2: Expand the enjoyment and community access to leisure and cultural facilities.

### Sub-aim

- Build on existing resources to improve quality and capacity of leisure and cultural facilities.
- Ensure leisure and cultural resources reflect the diversity of human experience, equality and culture.
- Develop programmes and events to ensure that no-one is excluded from the opportunity to participate in the leisure and cultural life of the area.

Aim C3: Support and develop the cultural economy

#### Sub-aim

- Seek to provide a centre incorporating space for local cultural organisations and industries.
- Support workers in the

- cultural sector in further developing their skills.
- Strengthen local cultural provision and make the most of the area's unique assets.
- Recognise the significance of culture in the local economy and strengthen business support for cultural and creative enterprise.

Aim C4: Promote leisure and culture as a means to improve the health and well-being of the community.

#### Sub-aim

- Increase the range of leisure and cultural opportunities available to young people.
- Raise the awareness of the physical and mental health benefits offered by cultural opportunities.
- Promote accessible and affordable programmes of active participation in cultural opportunities that focus on health-at-risk groups in the community.
- Ensure cultural opportunities and facilities are part of health improvement schemes.

Ensure cultural opportunities are part of the lifelong learning agenda.

Aim C5: Promote the cultural benefits offered through the local natural and historic environment

### Sub-aim

family.

 Encourage appreciation, understanding, enjoyment and respect for the natural and historic environment.

What is Culture?

interpretation of culture, including

the environment, sport and active

pursuits, arts, tourism, heritage and

cultural businesses, and recognises

that culture benefits society, the

economy, the individual, and the

definition of culture made by the

Department of Culture Media and

CHART LSP also follows the

Sport publication "Creating

Opportunities." (2000)

CHART LSP takes a broad

- Develop and maintain cultural resources and facilities in ways, which are sensitive to the environment, balanced and sustainable.
- Promote and redevelop community heritage in the area.

### Gamezone Gamezone is a

CASE STUDY

youth activity night at Middlecroft in Staveley, which is devised and run by the Police supported by the Tenants and Resident Association, Stavelev Neighbourhood Management

### CASE STUDY **Smart Artz**

SmartArtz is a Third Piper Community Arts project delivering Digital Creativity sessions to 11–19 year olds and Socially Excluded adults.

SmartArtz explores the creative potential of participants utilizing user-friendly high quality software, hardware and peripherals. The project also develops ICT skills in participants through selfmotivated creative projects. This initiative, which is supported through a variety of funding sources, has already been recognised as delivering an in depth and faster learning route than traditional curriculum based ones.

Agencies involved in delivering SmartArtz sessions to date include local secondary schools, Enable Housing, Derbyshire Youth Service, Derbyshire Social Services, Creswell Heritage Trust, Tupton Community Centre, Connexions, and Holmewood & Heath Healthy Living Network. Third Piper Community Arts was formed in 1985 to provide a service to the communities of Chesterfield, NE Derbyshire and Bolsover, and contact details can be found on the CHART website.

Rangers, CBC, and DCC. Gamezone has been developed to provide activities for young people which they have said they want, and therefore computers, game consoles and dance mats are provided for their use. When the Gamezone sessions occur there is a significant reduction of crime and anti social behaviour in the Middlecroft area, and more importantly

young people can be engaged to identify what they feel are the key issues and local

needs in the area in which they live.

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# Lifelong Learning

## Our overall objective:

'To promote opportunities for lifelong learning to improve the prospects and enrich the lives of all local people.'

Aim L1: Improve attainment in all age groups particularly where there has been evidence of under achievement

### Sub-aim

- Improve performance in poorly performing geographical areas
- Improve performance of poorly performing social groups of people
- Work to ensure all learners experience a consistent level of quality provision

Aim L2: Increase participation in learning, particularly of under represented groups

### Sub-aim

- Ensure educational access in CHART area is inclusive
- Ensure accessible learning facilities in all communities within the CHART area to reflect local demand
- Improve and develop learning

- facilities in public buildings such as Libraries
- Provide more learning opportunities for adults in non traditional settings
- Make learning opportunities relevant to the needs of individuals and communities, by developing a diverse range of courses and activities.

Aim L3: Improve levels of basic skills and the progression to higher levels of learning

#### Sub-aim

- Improve and extend Skills For Life delivery and coverage in the CHART area
- Ensure a sufficient number of skilled and qualified tutors are available and are able to access staff development opportunities, so that they remain well skilled
- Strengthen linkages between Skills For Life providers and higher education providers

 Provide non-accredited basic skills to develop progression routes into further learning

Aim L4: Promote a culture of enterprise in the local community through skills development

### Sub-aim

- Promote the enterprise curriculum within schools and colleges, through improved work experience and specific courses
- Support adults develop skills which will allow them to take advantage of business opportunities in the area
- Ensure training is available for existing businesses to enable them to grow

Aim L5: Increase local skills levels

### Sub-aim

- Promote the achievement of level 4 qualifications (degree level)
- Improve progression to higher education through foundation degrees
- Provide a broad range of skills to enable learners to take advantage of local and regional employment opportunities.

# New Ways of Learning

During the summer of 2003 a partnership was developed between Derbyshire County Council's Adult Community Education Service and Dunston Hall Garden Centre, with a view to using the centre as an interesting and appropriate venue for a garden design course.

The course and venue have proved to be extremely popular with learners resulting in an over subscribed course. Learner interest in all things horticulture grew and it became evident that this enthusiasm needed to be transferred to other courses.

By March 2004 there were six courses at the garden centre attracting a total of 64 enrolments, plus a further six courses at the Peter Webster Centre with a total of 20 enrolments. Future courses planned through the work include General Gardening & Botany, Growing Vegetables, Garden Pests & Diseases, Pruning, Hanging Baskets & Containers and Gardening With Climbing Plants. For more information on the programme contact Derbyshire County Council Adult Community Education Service.

CASE STUDY

# Lifelong learning in Staveley

The Community Strategy is committed to providing opportunities to learn, no matter what your age. The Staveley Learning Centre

continues to provide improved learning facilities and support individual and group learners in Staveley town centre.

Staveley Learning centre is run by Chesterfield College, with support from Staveley Advice Partnership, Derbyshire Adult Education and Chesterfield Borough Council supported their application.

Facilities at the Centre include a purposebuilt classroom for the delivery of basic skills, a confidential counselling/interview room and a networked IT suite. To ensure access for all, a disabled toilet and lift have been installed.

The college delivers a comprehensive programme of IT courses, including qualification, non-qualification and IT leisure courses, which have all been well-attended. The centre is currently open 9.00am to 5.00pm, Monday to Friday, and 9.00am to 10.00am Saturdays, and also holds evening courses at specific times.

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# **Delivering the Community Strategy**

This Community Strategy has identified the key aims and objectives which the LSP Theme Groups will work to address. In order to meet these aims CHART LSP and its Theme Groups will develop and deliver Action Plans, and monitor their performance by comparing current achievement against the areas previous experience of key issues.

### The Aims and Sub-Aims

Developed in consultation with residents and groups within Chesterfield Borough and North East Derbyshire, the Aims and Sub-Aims of the Community Strategy are intended to be broad topics than can, in general, be addressed either across the CHART LSP area, or specifically targeted to communities or groups of people. Amendments to the Aims may be made in the future where the community and partners believe revision is necessary (such as when other Strategic Plans this document works with are revised), but most aims are expected to remain for the duration of 2005-2015.

### Theme Action Plans

All activity that will deliver the Aims and Sub-Aims is contained in the Theme Group Action Plans. These documents will be kept by CHART LSP and be developed, delivered and monitored by the appropriate Theme Group (see page x). The Theme Groups will use their professional expertise and information from the community to prioritise issues which need to be addressed, and work to develop packages of activity to do this. The LSP Co-ordinating Group will ensure the Themes are working to meet local needs and improve services. They will also identify where different Themes can work together to develop a package of projects and activity, by addressing the issues from different approaches and add value to service delivery.

Ongoing consultation with the community, businesses and visitors to Chesterfield Borough and North East

Derbyshire will inform the development of the Action Plans. Because the Community Strategy has a ten year vision (from 2005–2015), the Action Plans contain the information how Partners are working to address local priorities over this period. The scale and type of activities within the Action Plan will differ in scale and focus, from small scale community focused projects, to new services which affect everyone in the area. CHART LSP is committed to learning from models of best practice found locally and from further afield, and will attempt to extend and emulate successful activity wherever possible.

# What information the Action Plans will include

Because the LSP has many Partners who require different levels of information, the Action Plans contain a range of details to meet these needs, and will be flexible enough to include other information to be added as necessary. This data will be used to monitor the progress made against targets, and report back to the CHART LSP community. The information within the Action Plans includes:

- What Aim and Sub-Aim is being addressed
- The specific action being taken
- What areas it will cover
- The time needed to complete the activity
- The current status of the activity
- Target outcomes and achievement against this
- The resources being used to deliver the activity
- The lead partner who is ultimately responsible for delivering the activity, and other partners who are assisting with this

The Action Plans are public documents, and will be available on the CHART LSP website, or from the CHART LSP office (see page x).

# Measuring the Performance of the Community Strategy

To successfully show the positive impact that the delivery of the Community Strategy is having, baseline indicators will be measured over the full period of the plan. These indicators will be key local statistics (such as unemployment rates, crime levels and educational attainment) which can be compared over a period of time to show how the area is improving. The baseline indicators will be identified in the Theme Group Action Plans Community Strategy Progress Updates (see below).

It is clear that the activity delivered through this Community Strategy will be one of many external influences that will contribute to changes in baseline figures, and CHART LSP will not claim credit for all the positive improvements in the area. What CHART will do is acknowledge where improvement is taking place and benefiting the local communities in the area, advise how it is contributing, and publicise this.

More importantly, CHART will also work to identify 'hot spots' where areas or groups of people are not benefiting from the general improvement, and will work hard to ensure that all people have an equitable standard of service. CHART recognises that all baselines are averages of the area and disguise the fact that some areas are performing much worse than others, and the area-wide average. By targeting effort and resource to the areas of greatest need Partners can ensure the standard for the whole area is increased.

In an ideal world all the local baselines will continuously improve for Chesterfield Borough and

North East Derbyshire. However, where baselines worsen compared to the national average the LSP will work to investigate the reasons for this and focus specific activity to influence a halt and reverse to the decline.

As the CHART LSP area covers the two local authority areas of Chesterfield Borough and North East Derbyshire some issues will have two baselines reflecting the differences between districts. For the additional work

# **Community Strategy Progress Updates**

In order to ensure people are aware what activity CHART LSP is currently focusing on, Community Strategy Progress Updates will be produced every six months. It is clear that not all the Aims and Sub-Aims can be addressed at once by the LSP for all the communities in Chesterfield Borough and North East Derbyshire District, and the progress updates will provide information on what issues are being addressed by the Theme Groups at that particular time. The updates will be circulated and publicised by the LSP to ensure as many people have access to them as possible, and will include the following information:

- What Aims and Sub-Aims are being focused upon
- How the Theme Group activity is impacting on particular baselines
- Case studies of current activity
- Updates on how previously delivered activity is progressing
- News on new services and opportunities in the area

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# **Getting Involved**

In order to ensure this Community Strategy reflects the aims and aspirations of the communities within Chesterfield and North East Derbyshire, it is essential that community members have the opportunity to raise their concerns and ideas, and feed them into the LSP. Through meetings, events and the structures below, CHART LSP will undertake on-going consultation with local residents, businesses and visitors to ensure that partners' continue to develop their services in reflection of local needs.

### **Local Focus**

The Community Forums (Chesterfield Borough) and Neighbourhood Partnerships (North East Derbyshire District) are local assemblies where residents can work with elected Borough, District and County Members, and service providers such as Police and Health Authority to address local issues. Both the Community Forums and Neighbourhood Partnerships develop and maintain action plans which reflect local need, and these feed into the LSP Action Planning Process.

# Community Forums (Chesterfield Borough)

The eight Community Forums in Chesterfield meet locally at least six times a year and are publicised through Forum Newsletters, the Borough Council Newspaper and the local press. Information can be obtained from Chesterfield Borough Council on 01246 345345. The Community Forum areas are:

- Barrow Hill & Whittington
- Hasland & St. Leonards
- Staveley
- Brimington & Tapton

- Newbold & Brockwell
- Walton & West
- Dunston, Moor & St. Helens
- Holmebrook & Rother

# Neighbourhood Partnerships (North East Derbyshire District)

There are six Neighbourhood Partnerships in North East Derbyshire which consist of one or more Parish Council. Details of meetings are publicised locally by the Partnerships themselves, the District Council and the local press. The Neighbourhood Partnerships are:

- Eastern Parish Partnership Calow, Grassmoor, Heath & Holmewood, Sutton cum Duckmanton and Temple Normanton
- South Eastern Parish Partnership Morton,
   North Wingfield, Pilsley, Shirland & Higham and
   Tupton
- Rural Partnership Ashover, Barlow, Brackenfield, Brampton, Holmesfield, Holymoorside & Walton, Stretton, Unstone and Wessington
- Clay Cross Partnership
- Wingerworth Partnership
- Eckington Partnership

Community consultation will take place in Dronfield and Killamarsh through existing networks in the area.

The Community Forums and Neighbourhood Partnerships both elect representatives onto the CHART LSP Forum to ensure that the community is well represented.

# Community and Voluntary Sector Groups

Links CVS (Council for Voluntary Service) are the umbrella agency for community and voluntary sector groups within Chesterfield and North East Derbyshire. Links are a member of CHART LSP, and represent the voluntary sectors views at various levels within the Partnership. ensuring that the LSP recognises and works to address the needs of local groups. In return, Links make sure that groups are aware of this activity and can provide guidance and suggestions to make sure the LSP is focusing its activity to meet the appropriate targets. Links also arranges elections between the voluntary groups to nominate other voluntary representatives to sit on the LSP.

For more information on Links CVS, please call 01246 274844 or e-mail linkscvs@btconnect.com.

# Service Providers and Businesses

The core ethos for CHART LSP is to improve services for the communities within Chesterfield and North East Derbyshire – it can only do this if service providers in the area take a lead in driving the partnership forward. CHART is always open to new membership from the public and private sector, and any interested parties should contact the LSP directly. Contact details are on the back cover.

### we care...

We want all of our customers to be able to be understand the information we provide about our Services. If you have any problems reading or understanding this information please let us know by telephoning 01246 345148.

We can provide information on tape or in Braille as well as other languages.

② 01430 457390 (CANTONESE) 廣東話 ② 01430 457391 (MANDARIN) 國語 本市政府關心閣下,我們希望 區內所有的市民都能夠使用我 們所有的服務。請致電上列這 一號碼,可用廣東話或國語和 我們交談。

### **①** 01430 457392 (ITALIAN)

Noi ci prendiamo cura di voi. Il nostro obiettivo è quello di dare a tutti i nostri clienti la possibilità di accedere ai nostri servizi. Per parlare in italiano, chiamate questo numero.

میر پوری میرلیدری (MIRPURI) میر پوری میرلیدری (MIRPURI) میر پوری کا میرلیدری (URDU) میرلیدری میرلید میرلید میرلید میرلید میرلید میرلید میرلید میرلید الله کریں اگرائی کی کے میرلید میرلید الله کریں الکرائیدی کریں الکرائید

### **①** 01430 457395 (POLISH)

### Dbamy o naszych klientów.

Pragniemy, by wszyscy mogli skorzystać z całości oferowanych przez nas usług. Aby porozmawiać w języku **polskim,** wybierz ten numer telefonu.

**① 01430 457396** (PUNJABI)

ਅਸੀਂ ਦੇਖ-ਭਾਲ ਕਰਦੇ ਹਾਂ। ਅਸੀਂ ਚਾਹੁੰਦੇ ਹਾਂ ਕਿ ਸਾਡੇ ਸਾਰੇ ਗਾਹਕ ਸਾਡੀਆਂ ਸਾਰੀਆਂ ਸੇਵਾਵਾਂ ਤੱਕ ਪਹੁੰਚ ਕਰ ਸਕਣ। ਕਿਸੇ ਨਾਲ ਪੰਜਾਬੀ ਵਿਚ ਗੱਲਬਾਤ ਕਰਨ ਵਾਸਤੇ, ਇਸ ਨੰਬਰ ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

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