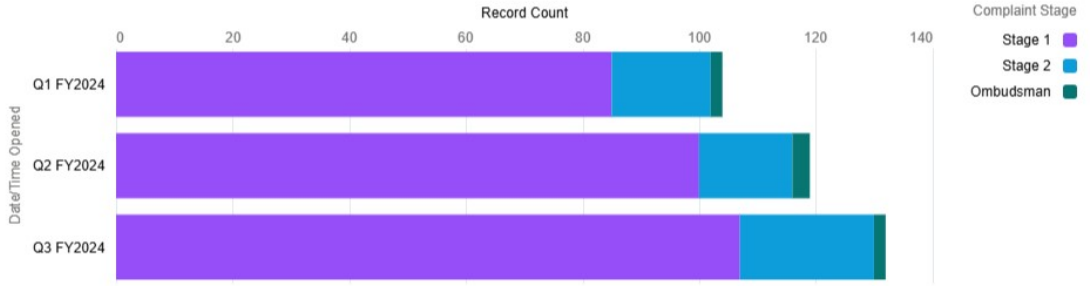
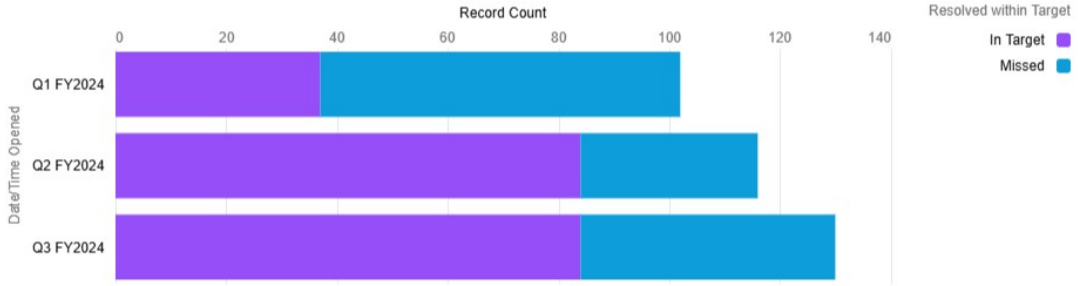
Housing Stage 1 & 2 Complaints



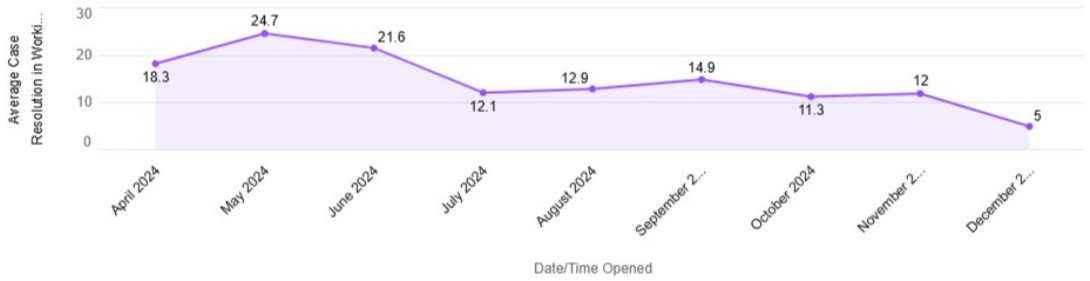
View Report (Housing Stage 1 & 2 Complaints)

Complaints Missed and in Target



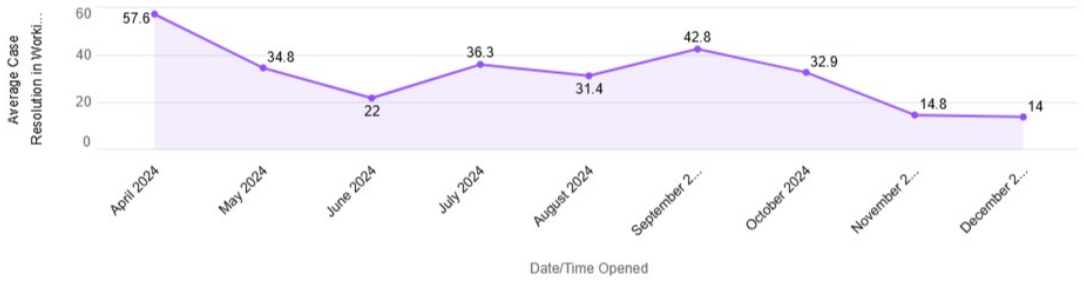
View Report (Complaints Missed and in Target)

Average Stage 1 Response Times



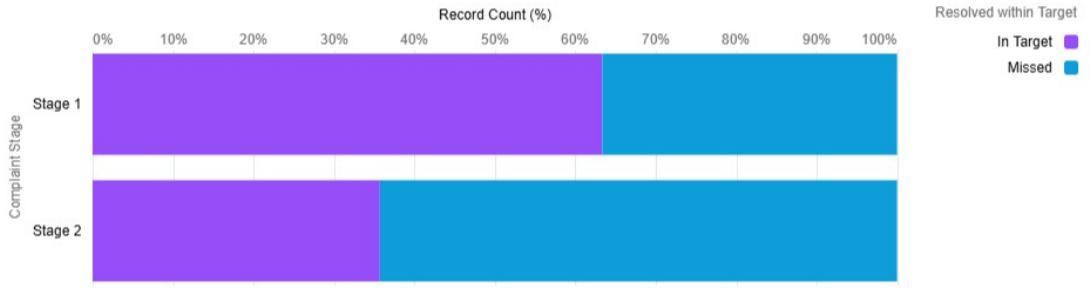
View Report (Average Stage 1 Response Times FY)

Housing Stage 2 Response Times



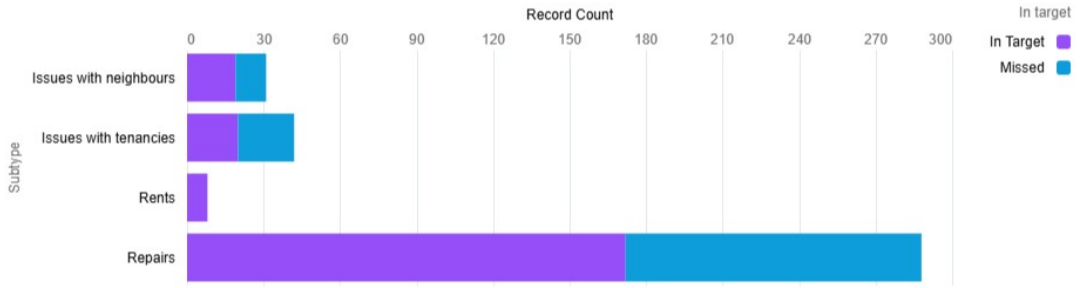
View Report (Housing Stage 2 Response Times FY)

Complaints Missed and in Target by stage



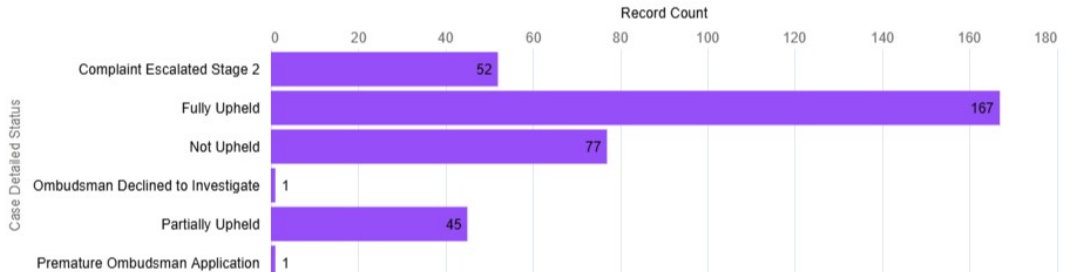
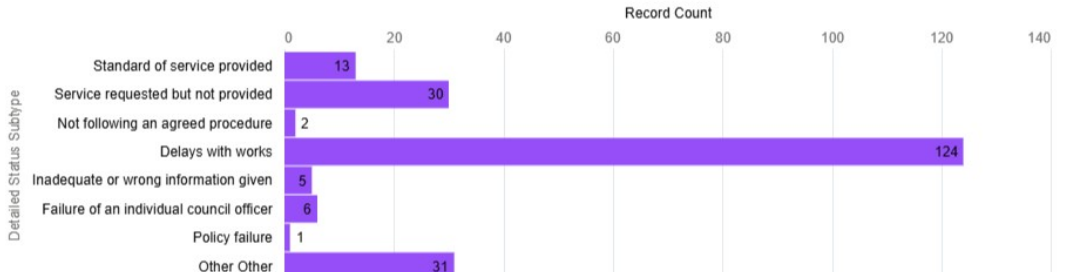
View Report (Complaints Missed and in Target by stage)

Housing Complaints by Type (HO remit)



View Report (Copy HOmbudsman Complaints by Type)

Number of Complaints Upheld/Not Upheld



Reasons for Upheld Complaints