## A claim form for Housing Benefit and Council Tax Support



Please fill in this form and return it to: Chesterfield Borough Council, Benefits Section, Customer Service Centre, PO Box 100, Chesterfield S40 1SN.

For help with the form, **telephone 345484 or 345507, text 07960 910 264** or **email: benefits@chesterfield.gov.uk** (Use part 13 if you want to explain or clarify any of your answers).

If you have a computer, check our website at **www.chesterfield.gov.uk** for advice and guidance about Housing Benefit and Council Tax Support.

| e   | <b>e</b> 11                             |  |
|---|---|--|
| If you are just claiming Second<br>Adult Rebate, only fill in Part 1,<br>Part 3 and Part 17 of this form.<br>You can only claim Second Adu<br>Rebate if you have reached the<br>age to claim State Pension Crea | a private tenant?                       | e box):<br>an owner-occupier?<br>a housing association or<br>social landlord tenant? |
| Part 1 About you and you  | ır partner                              |  |
| <b>Do you have a partner who norm</b><br>By <i>partner</i> we mean someone you<br>with as if you were married.  | are married to or live                  | you have a partner, you must answer all the estions about them, as well as yourself. |
|   | You                                     | Your partner   |
| Surname or family name  |   |  |
| Other names   |   |  |
| Any other names you have used   |   |  |
| Title (Mr, Mrs, Ms, other)  |   |  |
| Address, including room<br>number if you have one<br>Do not tell us your<br>partner's address if it is<br>the same as yours.  | Postcode                                | Postcode   |
| What date did you move to this address?   | 1 1                                     | / /  |
| Your daytime phone number   | Code Number                             | Code Number  |
| Your mobile telephone number  |   |  |
| An email address that we can use.   |   |  |
| Date of birth   | 1 1                                     | / /  |
|   | Letters Numbers Letter                  | Letters Numbers Letter   |
| National Insurance (NI)<br>number   |   |  |
| We cannot decide your claim if you  | do not have a National Insurance Number |  |
| FOR OFFICE USE  |   |  |
| First date of contact:  | Date form issued:                       | Date form received:  |

## Part 1 About you and your partner continued

know?

|  | You   | Your partner  |
|--|---|---|
| Have you or your partner<br>claimed Housing Benefit or<br>Council Tax Support before?  | No  | No<br>No  |
| obuildin fax ouppoint before :   | Yes Please tell us about it below.                  | Yes Please tell us about it below.                  |
| When did you last claim?   | / /   | / /   |
| Which council did you<br>claim from?   |   |   |
| What name did you use for the claim?   |   |   |
| What address did you claim for?  |   |   |
|  |   |   |
|  | Postcode  | Postcode  |
| If you have moved from this  | No  | No  |
| address, have you told the council you claimed from?   | Yes   | Yes   |
| If you or your partner have  | _   |   |
| moved home in the last 12<br>months, tell us your last   |   |   |
| address if it is different from above.   |   |   |
|  | Postcode  | Postcode  |
| Tell us whether you were the   |   |   |
| homeowner, a private tenant,<br>a council tenant or a lodger at<br>this address.   |   |   |
| Have you or your partner   | No  | Νο  |
| come to live in England,<br>Northern Ireland, Scotland,  | Yes We will write to you about this.                | Yes We will write to you about this.                |
| Wales, the Republic of Ireland,<br>the Channel Islands or the Isle<br>of Man in the last two years?  |   |   |
| What is your nationality?  |   |   |
| If your nationality is not<br>British, on what date did<br>you last enter and apply to<br>stay in the UK? The UK is<br>England, Northern Ireland,<br>Scotland and Wales. | / /   | / /   |
| Are you or your partner in hospital at the moment?   | No         Yes       Please tell us about it below. | No         Yes       Please tell us about it below. |
| When did you go in?  | / /   | / /   |
| When will you come out, if you   | / /   | / /   |

Page 2

We need to see proof of your identity and NI number if this is your first claim from us. See the checklist at Part 15.

| Part 1 About you and you  | ir partner continued   | Page 3   |
|---|--|--|
|   | You  | Your partner   |
| Do you or your partner get<br>Personal Independence<br>Payments?  | No Yes How much? Daily Living £ Mobility £   | No<br>Yes How much?<br>Daily Living £<br>Mobility £  |
| Do you or your partner get<br>Disability Living Allowance?  | NoYesCare£Mobility   | NoYes How much?Care<€Mobility€   |
| Do you or your partner get<br>Attendance Allowance?   | No<br>Yes We may write to you about this.  | No           Yes         We may write to you about this.   |
| Does anyone get Carer's<br>Allowance for looking after<br>you or your partner?  | No<br>Yes We may write to you about this.  | No           Yes         We may write to you about this.   |
| Have you or your partner been<br>told that you are entitled to<br>Carer's Allowance, even if you<br>do not receive it, because you<br>are getting another benefit<br>instead? | No<br>Yes We may write to you about this.  | <b>No</b><br><b>Yes</b> We may write to you about this.  |
| Do you or your partner have<br>a vehicle from a Motability<br>scheme?   | No<br>Yes We may write to you about this.  | No           Yes         We may write to you about this.   |
| Do you or your partner pay<br>towards the upkeep of a<br>student?   | No<br>Yes How much do you pay and<br>how often?  | No<br>Yes How much do you pay and<br>how often?  |
|   | £ every  | £ every  |
| Are you or your partner<br>a student? By student we<br>mean anyone who is attending<br>a course of study at an<br>educational establishment,<br>including student nurses.     | No         Yes       Tell us if this is full or part time.         Full time       Part time   | No         Yes       Tell us if this is full or part time.         Full time       Part time   |
| What are your course dates?   | Start? / / End? / /  | Start? / / End? / /  |
| How much of your income<br>is taken into account when<br>working out your grant?  | £ a year   | £ a year   |
| Please tick if you or your partner are:   | <ul> <li>an apprentice</li> <li>on youth training</li> <li>in legal custody</li> <li>severely mentally impaired</li> <li>registered blind</li> <li>long-term sick or disabled</li> </ul> | <ul> <li>an apprentice</li> <li>on youth training</li> <li>in legal custody</li> <li>severely mentally impaired</li> <li>registered blind</li> <li>long-term sick or disabled</li> </ul> |

### Part 2 About children

Are there any children in

We need to know about any children in your household who are:

- under 16,
- aged 16 or 17 and registered for work or youth training, or •
- aged 16 to 19, in education doing a course not higher than GCE A-level, SCE Higher level, GNVQ (advanced) or training for entry into work.

| Are there any children in your household as described   | No Go to Part 3  |  |                                       |  |  |
|---|--|--|---------------------------------------|--|--|
| above?  | <b>Yes</b> If there are more than three children, tell us their details in the space provided on page 16 in part 13. |  |                                       |  |  |
|   |  | on page 16 in part 13.<br>ate sheet of paper, tick thi | s box.                                |  |  |
|   | First child  | Second child   | Third child                           |  |  |
|   |  |  |                                       |  |  |
| Last name   |  |  |                                       |  |  |
| Other names   |  |  |                                       |  |  |
| Date of birth   |  |  |                                       |  |  |
| What is the child's sex?  |  |  |                                       |  |  |
| The child's relationship to you?  |  |  |                                       |  |  |
| The child's relationship to your<br>partner?  |  |  |                                       |  |  |
| Usual address, if different<br>from yours.  |  |  |                                       |  |  |
| nom yours.  |  |  |                                       |  |  |
|   |  |  |                                       |  |  |
|   | Postcode   | Postcode   | Postcode                              |  |  |
| Child Benefit number  |  |  |                                       |  |  |
| Who gets the Child Benefit for them?  |  |  |                                       |  |  |
| Does the child have any income?   | No   | No   | No                                    |  |  |
|   | Yes How much is their income?  | Yes How much is their income?                          | Yes How much is their income?         |  |  |
|   | £  | £  | £                                     |  |  |
|   | We need to see proof of this.  | We need to see proof of this                           | . We need to see proof of this        |  |  |
| Does the child have any savings?  | No   | No   | No                                    |  |  |
|   | Yes How much   | Yes How much   | Yes How much                          |  |  |
|   | are their savings?   | are their savings?                                     | are their savings?                    |  |  |
|   | £  | £  | £                                     |  |  |
| le the shild registered blind?  |  | We need to see proof of this                           | . We need to see proof of this        |  |  |
| Is the child registered blind?  | No   | No   | No                                    |  |  |
|   | Yes We need to see proof of this.  | Yes We need to see proof of this.                      | Yes We need to see proof of this.     |  |  |
| Does the child get Disability   | No   | No   | No                                    |  |  |
| Living Allowance?   | Yes How much?  | Yes How much?  | Yes How much?                         |  |  |
| Care  | £  | £  | £                                     |  |  |
| Mobility  | £  | £  | £                                     |  |  |
| Do you or your partner pay any  | No   | No   | No                                    |  |  |
| childminding costs for this child<br>to a registered childminder, a<br>nursery or an after-school club? | Yes Please tell us about it below.   | Yes Please tell us about it below.                     | Yes Please tell<br>us about it below. |  |  |
| Tell us the name and registration number of the minder.   |  |  |                                       |  |  |
| How much do you pay a week?   | £  | £  | £                                     |  |  |

How much do you pay a week? We need to see proof of this.

We need to see proof of this. We need to see proof of this.

## Part 3 About other people who live with you

### Now tell us about all the people who usually live with you and your partner.

Do not tell us about people who just share a hall, bathroom or toilet with you. If you want to tell us about more than three people, use a separate sheet of paper.

| If you are sending a separate sheet  | of paper, tick this box.               |                                       |  |
|--|--|---------------------------------------|--|
| Do any adults usually live with you and your partner? By adults                                | No Go to Part 4                        |                                       |  |
| we mean people over 16 who<br>nobody gets Child Benefit for.                                   | Yes Fill in this section               |                                       |  |
|  | First person                           | Second person                         | Third person                           |
| Last name  |  |                                       |  |
| Other names  |  |                                       |  |
| Date of birth  | / /                                    | / /                                   | / /                                    |
| National Insurance number (NI)   | Letters Numbers Letter                 | Letters Numbers Letter                | Letters Numbers Letter                 |
| Their relationship to you or<br>your partner   |  |                                       |  |
| Some examples are aunt, brother, daug<br>lodger, boarder or friend                             | hter, father, grandson, grand          | mother, stepdaughter, joint te        | nant, joint owner, subtenant,          |
| Do they get Income Support,<br>Income Based Jobseeker's  | No                                     | No                                    | No                                     |
| Allowance, Income Related  | Yes                                    | Yes                                   | Yes                                    |
| Employment and Support<br>Allowance, Universal Credit or<br>Pension Credit (Guarantee Credit)? |  |                                       |  |
| Do they get Disability Living  | No                                     | No                                    | No                                     |
| Allowance or Attendance<br>Allowance?  | Yes How much?                          | Yes How much?                         | Yes How much?                          |
|  | £ a week                               | £ a week                              | ٤ a week                               |
| Are they registered blind?   | No                                     | No                                    | No                                     |
|  | Yes                                    | Yes                                   | Yes                                    |
| Are they a full-time student, a  | No                                     | No                                    | No                                     |
| student nurse, a care worker, an apprentice or on youth training?                              | Yes Tell us which.                     | Yes Tell us which.                    | Yes Tell us which .                    |
|  |  |                                       |  |
| Do they pay rent or money  | No                                     | No                                    | No                                     |
| for board and lodgings to<br>you or your partner?  | Yes Tell us about it                   | Yes Tell us about it below.           | Yes Tell us about it                   |
| How much?  | £ a week                               | £ a week                              | £ a week                               |
|  |  |                                       |  |
| Does this include money for food?  | No                                     | No<br>Yes                             | No<br>Yes                              |
| Deep this include manay for besting?   | Yes                                    | _                                     | -                                      |
| Does this include money for heating?   | No                                     | No                                    | No                                     |
| A  | Yes                                    | Yes                                   | Yes                                    |
| Are they severely mentally impaired?   | No                                     | No                                    | No                                     |
|  | Yes                                    | Yes                                   | Yes                                    |
| Are they in legal custody at the moment?   | No           Yes         When are they | <b>No</b><br><b>Yes</b> When are they | No           Yes         When are they |
|  | expected to come out?                  | expected to come out?                 | expected to come out?                  |
|  |  | 1 1                                   | 1 1                                    |

# Part 3 About other people who live with you continued

| Part 3About other people who live with you continuedPage 6  |   |  |   |  |
|---|---|--|---|--|
|   | First person  | Second person  | Third person  |  |
| Are they in hospital at the moment?   | No<br>Yes Tell us about<br>it below.  | No<br>Yes Tell us about<br>it below.   | No<br>Yes Tell us about<br>it below.  |  |
| When did they go in?  | / /   | / /  | / /   |  |
| When are they due to come out (if you know)?  | 1 1   | / /  | / /   |  |
| Do they normally work for 16 hours or more a week?  | <ul> <li>No</li> <li>Yes Tell us their earnings before deductions.</li> <li>£</li> <li>We need to see proof of their earnings.</li> </ul> | No<br>Yes Tell us their<br>earnings before<br>deductions.<br>£<br>We need to see proof of their<br>earnings. | <ul> <li>No</li> <li>Yes Tell us their earnings before deductions.</li> <li>£</li> <li>We need to see proof of their earnings.</li> </ul> |  |
| Do they have any other<br>income at all?<br>Make sure you tell us about<br>all other income they have.<br>This includes any benefits<br>or allowances you have not<br>told us about on this form<br>and interest from savings and<br>investments. | No<br>Yes Tell us about<br>it below.  | No<br>Yes Tell us about<br>it below.   | No<br>Yes Tell us about<br>it below.  |  |
| 1 Where does this income come from?   |   |  |   |  |
| How much is it before deductions?   | £   | £  | £   |  |
| 2 Where does this income come from?   |   |  |   |  |
| How much is it before deductions?   | ٤   | £  | £   |  |
| 3 Where does this income come from?   |   |  |   |  |
| How much is it before deductions?   | £   | £  | £   |  |
|   | We need to see proof of their income.   | We need to see proof of their income.  | We need to see proof of their income.   |  |
| Are any of the people who<br>normally live with you<br>married to each other or<br>living together as if they<br>were married? We call these  | No<br>Yes Tell us their<br>names below  |  |   |  |
| people partners.  |   | is the partner of  |   |  |
|   |   |  |   |  |

| Part 4 About Income Support, Income Based Jobseeker's Allowance, Income Related Page 7<br>Employment and Support Allowance, Universal Credit and Pension Credit  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|
| Are you or your partner getting or waiting to hear about a claim for Income<br>Support, Income Based Jobseeker's Allowance, Income Related<br>Employment Support Allowance, Universal Credit or Pension Credit?  |  |  |  |  |  |  |
|  | Your partner   |  |  |  |  |  |
| Are you or your partner actually<br>getting Income Support, Income<br>Based Jobseeker's Allowance,<br>Income Related Employment and<br>Support Allowance, Universal Credit<br>or Pension Credit at the moment?   | No<br>Yes When did you start getting it?   | No<br>Yes When did you start getting it?   |  |  |  |  |
| Are you or your partner still<br>waiting to hear about a claim for<br>Income Support, Income Based<br>Jobseekers Allowance, Income<br>Related Employment and Support<br>Allowance, Universal Credit or<br>Pension Credit at the moment?                        | <ul> <li>No</li> <li>Yes When did you claim?</li> <li>/ /</li> <li>Which benefit are you getting or waiting to hear about?</li> <li>Income Support</li> <li>Income Based Jobseeker's Allowance</li> <li>Income Related Employment and Support Allowance</li> <li>Universal Credit</li> <li>Pension Credit</li> </ul>   | <ul> <li>No</li> <li>Yes When did you claim?</li> <li>/ /</li> <li>Which benefit are you getting or waiting to hear about?</li> <li>Income Support</li> <li>Income Based Jobseeker's Allowance</li> <li>Income Related Employment and Support Allowance</li> <li>Universal Credit</li> <li>Pension Credit</li> </ul> |  |  |  |  |
| We can check these governme  | ent benefits independently. Proof may not  | be needed see the checklist at Part 15   |  |  |  |  |
|  |  |  |  |  |  |  |
| Part 5 About being self-er   | mploved  |  |  |  |  |  |
| Tart 5 About being sen-ei  | inployed   |  |  |  |  |  |
| Are you or your partner self-<br>employed?   | No Go to Part 6<br>Yes Answer the questions on this page<br>for the last financial year. If you have o<br>not have a full year's accounts, we will<br>income. Ask for a self-employed earning  | need to see some other evidence of your gs declaration form.   |  |  |  |  |
| Are you or your partner self-  | No Go to Part 6<br>Yes Answer the questions on this page<br>for the last financial year. If you have o<br>not have a full year's accounts, we will   | nly recently set up the business and do need to see some other evidence of your  |  |  |  |  |
| Are you or your partner self-  | No Go to Part 6<br>Yes Answer the questions on this page<br>for the last financial year. If you have o<br>not have a full year's accounts, we will<br>income. Ask for a self-employed earning  | nly recently set up the business and do<br>need to see some other evidence of your<br>gs declaration form.   |  |  |  |  |
| Are you or your partner self-<br>employed?   | No Go to Part 6<br>Yes Answer the questions on this page<br>for the last financial year. If you have o<br>not have a full year's accounts, we will<br>income. Ask for a self-employed earning  | nly recently set up the business and do<br>need to see some other evidence of your<br>gs declaration form.   |  |  |  |  |
| Are you or your partner self-<br>employed?<br>What kind of work do you do?   | No Go to Part 6<br>Yes Answer the questions on this page<br>for the last financial year. If you have o<br>not have a full year's accounts, we will<br>income. Ask for a self-employed earnin<br>You  | nly recently set up the business and do<br>need to see some other evidence of your<br>gs declaration form.   |  |  |  |  |
| Are you or your partner self-<br>employed?<br>What kind of work do you do?<br>When did the business start?   | <ul> <li>No Go to Part 6</li> <li>Yes Answer the questions on this page for the last financial year. If you have o not have a full year's accounts, we will income. Ask for a self-employed earning</li> </ul> You You Postcode No Yes Tell us their name and address.   | No   Yes Tell us their name and address.   |  |  |  |  |
| Are you or your partner self-<br>employed?<br>What kind of work do you do?<br>When did the business start?<br>What is the business address?<br>Do you have any business<br>partners?   | No Go to Part 6<br>Yes Answer the questions on this page<br>for the last financial year. If you have o<br>not have a full year's accounts, we will<br>income. Ask for a self-employed earnin<br>You<br>/ /<br>Postcode   | nly recently set up the business and do<br>need to see some other evidence of your<br>gs declaration form.<br>Your partner<br>/ /<br>Postcode<br>No  |  |  |  |  |
| Are you or your partner self-<br>employed?<br>What kind of work do you do?<br>When did the business start?<br>What is the business address?<br>Do you have any business<br>partners?   | <ul> <li>No Go to Part 6</li> <li>Yes Answer the questions on this page for the last financial year. If you have o not have a full year's accounts, we will income. Ask for a self-employed earning</li> </ul> You You Postcode No Yes Tell us their name and address.   | No   Yes Tell us their name and address.   |  |  |  |  |
| Are you or your partner self-<br>employed?<br>What kind of work do you do?<br>When did the business start?<br>What is the business address?<br>Do you have any business<br>partners?   | <ul> <li>No Go to Part 6</li> <li>Yes Answer the questions on this page for the last financial year. If you have o not have a full year's accounts, we will income. Ask for a self-employed earning</li> </ul> You You Postcode No Yes Tell us their name and address.   | No   Yes Tell us their name and address.   |  |  |  |  |
| Are you or your partner self-<br>employed?<br>What kind of work do you do?<br>When did the business start?<br>What is the business address?<br>Do you have any business<br>partners?<br>How many hours a week do<br>you usually work?<br>Do you get a Business | <ul> <li>No Go to Part 6</li> <li>Yes Answer the questions on this page for the last financial year. If you have o not have a full year's accounts, we will income. Ask for a self-employed earnin</li> <li>You</li> <li>/ /</li> <li>Postcode</li> <li>No</li> <li>Yes Tell us their name and address.</li> <li>Postcode</li> <li>No</li> <li>Yes Tell us their name and address.</li> <li>Postcode</li> <li>No</li> <li>Yes Tell us their name and address.</li> </ul> | hly recently set up the business and do<br>need to see some other evidence of your<br>gs declaration form.<br>Your partner<br>/ /<br>Postcode<br>No<br>Yes Tell us their name and address.<br>Postcode<br>No<br>Yes Tell us their name and address.  |  |  |  |  |

Yes How much and how often?

every

£

Yes How much and how often?

every

£

| Part 6 About working for a  | Page 8   |                                |                         |  |  |  |
|---|--|--------------------------------|-------------------------|--|--|--|
| Do you or your partner work<br>for an employer?   | <ul> <li>No Go to Part 7</li> <li>Yes Answer the questions on this page. If you work for more than one employer, to us about all the employers on a separate sheet of paper and send it with this form If you are sending a separate sheet of paper, tick this box.</li> </ul> |                                |                         |  |  |  |
|   | You  | Your par                       | tner                    |  |  |  |
| What kind of work do you do?  |  |                                |                         |  |  |  |
| What is your employer's name and address?   |  |                                |                         |  |  |  |
|   | Postcode   | Postcode                       |                         |  |  |  |
| When did you start this job?  | / /  | / /                            |                         |  |  |  |
| What is your payroll, employee or staff number?   |  |                                |                         |  |  |  |
| Are you employed for a limited period?  | No<br>Yes When will you finish?  | No<br>Yes When will you<br>/ / | ı finish?               |  |  |  |
| How often do you get paid?  | Every  | Every                          |                         |  |  |  |
| How much do you get paid<br>before and after tax and National<br>Insurance are taken off? Provide<br>both figures if you can.   | £Before tax£After tax  | £                              | Before tax<br>After tax |  |  |  |
| How are you paid, for<br>example, in cash, by cheque<br>or straight into a bank or<br>building society account?   |  |                                |                         |  |  |  |
| When was your last pay rise?  | 1 1  | / /                            |                         |  |  |  |
| When will your next pay rise be?  | 1 1  | 1 1                            |                         |  |  |  |
| How many hours a week do you usually work?  |  |                                |                         |  |  |  |
| Are you getting Statutory Sick<br>Pay (SSP), Statutory Paternity<br>Pay (SPP), Adoption Pay or<br>Statutory Maternity Pay (SMP)<br>from your employer at the<br>moment? | No<br>Yes  | No<br>Yes                      |                         |  |  |  |
| Are you getting any other sick<br>pay or maternity pay from your<br>employer at the moment?   | No<br>Yes  | No<br>Yes                      |                         |  |  |  |
| Do you pay into a private or company pension scheme?  | No           Yes         How much and how often?   | No<br>Yes How much ar          | nd how often?           |  |  |  |
|   | £ every  | £ every                        |                         |  |  |  |
| Give details of any regular overtime, bonuses or commission.  |  |                                |                         |  |  |  |

We must see evidence of any earnings before we can decide how much benefit you can get. Read the checklist at Part 15 to see what you can use as evidence.

## Part 7 About any other work

| Do you or your partner do any other    | work at all? This could be |
|--|----------------------------|
| voluntary work or any other work, even | if it is not paid work.    |

No Go to Part 8

**Yes** Answer the questions on this page.

|   | You   | Your partner                                   |
|---|---|--|
| What other work do you do?  |   |  |
| What is the name and<br>address of the person you<br>do this work for?                                  |   |  |
|   |   |  |
|   | Postcode                                    | Postcode                                       |
| When did you start this work?   | / /   | / /  |
| How many hours a week do<br>you usually work?   | / /   | / /  |
| <b>Do you get paid?</b><br>If you only get expenses or tips,<br>still tick <b>Yes</b> and give details. | No       Yes     Tell us about this below.  | No         Yes       Tell us about this below. |
| How much do you get before<br>any deductions?   | £   | ٤  |
| How often are you paid?   | Every                                       | Every  |
| Evidence of earn  | ings is required. See the checklist at Part | 15 for what you can use.                       |
| Part 8 About benefits and   | pensions                                    |  |

Are you or your partner getting any benefits or waiting to hear about benefits you have claimed? Read the list of benefits below and tell us about any you or your partner are getting now or have claimed.

- Adoption Pay
- Bereavement Allowance
- Carer's Allowance
- Child Benefit
- Child Tax Credit
- Contribution-based Employment and Support Allowance
- Contribution-based Jobseeker's Allowance
- Fostering Allowance
- Guardian's Allowance
- Incapacity Benefit
- Industrial Death Benefit
- Industrial Injuries Disablement Benefit
- Maternity Allowance
- Pension Credit (including Savings Credit)
- Severe Disablement Allowance

#### No Go to Part 9

**Yes** Tell us about the benefits on this page. Tell us the full rate of the benefits before any deductions.

- Statutory Maternity Pay
- Statutory Paternity Pay
- State Retirement Pension
- Statutory Sick Pay
- War Disablement Benefit
- War Pension or War Widow's Pension
- Widow's or Widower's Benefit
- Working Tax Credit

If you are getting or have claimed any benefit that is not listed, tell us about it on a separate sheet of paper and send it with the form. **If you are sending a separate sheet of paper, tick this box.** 

|   | You |       |    |   | Your partner |    |
|---|-----|-------|----|---|--------------|----|
| The name of the benefit or pension.     |     |       |    |   |              |    |
| Waiting to hear<br>Getting now          |     |       |    |   |              |    |
| How much, how often and by what method? | £   | every | by | £ | every        | by |
|   |     |       |    |   |              |    |
|   |     | You   |    |   | Your partner |    |
| The name of the benefit or pension.     |     | You   |    |   | Your partner |    |
|   |     | You   |    |   | Your partner |    |
| pension.                                | _   | You   |    |   | Your partner |    |

Please use part 13 if you have more benefits or pensions to tell us about.

## Part 9 About other money coming in

#### Do you or your partner, or any children you are claiming for, have any money coming in (or expect to have some money coming in) that you have not already told us about on this form?

This includes occupational pensions, work pensions and private pensions, cash instead of coal, maintenance or child support for you, your partner or any of the children you have told us about on this form, money from a trust fund, training allowances, a student grant or loan, and any cash payments. Also tell us about any money you get from people living in your house as boarders, lodgers or subtenants.

| No | ( |
|----|---|
|    |   |

#### No Go to Part 10

Yes Answer the questions on this page. You do not need to tell us about payments from the Independent Living Fund, the Eileen Trust or the MacFarlane Trust.

|  | Other Money I                       | Other Money 2                       | Other Money 3                       |
|--|-------------------------------------|-------------------------------------|-------------------------------------|
| What is the money for?   |                                     |                                     |                                     |
| Who gets it?   |                                     |                                     |                                     |
| How much do they get?  | £                                   | £                                   | £                                   |
| How often?   | Every                               | Every                               | Every                               |
| How is this paid?  |                                     |                                     |                                     |
| When did they start getting this income?   | 1 1                                 | 1 1                                 | 1 1                                 |
| When is the income likely to go up?  | 1 1                                 | 1 1                                 | 1 1                                 |
| Where does the money<br>come from?   |                                     |                                     |                                     |
| Does anyone owe money<br>to you, your partner, or any<br>children you are claiming for?  | No<br>Yes Tell us about<br>it below | No<br>Yes Tell us about<br>it below | No<br>Yes Tell us about<br>it below |
| What for?  |                                     |                                     |                                     |
| How much?  | £                                   | £                                   | £                                   |
| Who is it owed to?   |                                     |                                     |                                     |
| Are you expecting to get any<br>money in the next 12 months?<br>For example, a redundancy<br>payment or a payment instead of<br>notice or holiday. | No<br>Yes Tell us about<br>it below | No<br>Yes Tell us about<br>it below | No<br>Yes Tell us about<br>it below |
| What for?  |                                     |                                     |                                     |
| How much?  | £                                   | £                                   | £                                   |

We must see evidence of any money coming in before we can decide how much benefit you can get. Read the checklist at Part 15 to see what you can use as evidence.

| Part 10 About where you li  | ve  | Page 11  |
|---|---|--|
| Are you a council tenant?   | Yes Go to Part 11<br>No Answer the question below.  |  |
| Do you own your home or<br>have a mortgage?                                       | Yes Please state names of any joint owners then go t                                      | o Part 12.   |
|   |   |  |
|   | No Answer the questions below.  |  |
| Are you the tenant of a<br>Private Landlord?                                      | Yes Please state the names of any joint tenants then a                                    | nswer the questions below.                                       |
|   |   |  |
|   | No Go to Part 12.   |  |
| What sort of building do<br>you live in?  | Detached house Flat in a house  | Caravan, mobile  |
| Tick one box only   | Semi-detached house     Flat in a block       Terraced house     Flat over a shop         | Board and lodgings   |
|   | Maisonette Bedsit or rooms  | Hotel  |
|   | Detached bungalow or a studio flat  | Residential nursing home   |
|   | Semi-detached     Other - give details  | Residential care home  |
|   |   |  |
| Does your home have<br>central heating?   | No     Does your home have<br>a garden?   | No<br>Yes  |
| Does your home have a garage?   | No     Does your home have a parking space?   | No<br>Yes  |
| How many floors are there?  | Has you home been built<br>or adapted for people with<br>disabilities?                    | No<br>Yes  |
| Do you and your household<br>occupy only part of the<br>building you have ticked? | No         Yes       Where in the building do you live?                                   | Back Middle  |
| Which floors do you live on?  |   |  |
| For example, ground floor, first floor.   |   |  |
| How many rooms are there in the building?   | In the whole Just for you and That you share building. your household. with other people. | Used by an overnight<br>carer whose normal<br>home is elsewhere. |
| Bedsitting rooms  |   |  |
| Living rooms  |   |  |
| Bedrooms  |   |  |
| Bathrooms or shower rooms   |   |  |
| Toilets   |   |  |
| Kitchens  |   |  |
| Other rooms; please specify   |   |  |

If you have specified that you have an overnight carer, please tell us the name of the person providing the care and how many nights a month they stay with you:

| Part 10 About where you live  | ve continued  |   | Page 12 |
|---|---|---|---------|
| <b>Do you have a main home somev</b><br>If your main home is somewhere el<br>tick <b>Yes</b> , even if you do not pay ren<br>What is the address?   | se in the UK or abroad,   | No<br>Yes Tell us about it below.                                     |         |
| Do you pay rent on this home?   | Postcode No Yes How much?   |   |         |
| Part 11 About rent  |   |   |         |
| Do you pay rent for your home?<br>pay rent but you already get Housir   | -   | No Go to Part 12<br>Yes Answer the next question.                     |         |
| When did you start renting your   | home?   | 1 1   |         |
| When did you move to this addre<br>If you have not moved in yet, tell us<br>move in, then tell us when you have<br>Does anyone else share the rent<br>partner?  | when you expect to actually moved in.   | / /<br>No   |         |
|   |   | Yes Tell us the details below.  |         |
| Tell us their names and their relatio partner.  | nship to you and your   |   |         |
| How much of the rent do they pa<br>For example, every week, every for<br>weeks or monthly.  | -   | £ every   |         |
| Do you pay rent to the council?   |   | NoAnswer the questions belowYesGo toPart 12                           | Ν.      |
| What is your landlord's full name<br>address? By <i>landlord</i> we mean the<br>organisation who owns the property  | e person or   |   |         |
|   |   | Postcode  |         |
| If your landlord has an agent, tell<br>name and address. By agent we norganisation you actually pay your  | nean the person or  |   |         |
|   |   | Postcode  |         |
| Are you, your partner, or any of y<br>children related to your landlord<br>landlord's partner or the agent's<br>includes related through marriage,<br>has ended. Some examples are ex<br>aunt, brother, daughter, father, gran<br>son-in-law or stepdaughter. | or agent, or to your<br>partner? <i>Related</i><br>even if the marriage<br>-wife, ex-husband, | No<br>Yes What is the relationship?<br>is my landlord's or<br>agents. |         |
| Do you or your partner own, or h<br>any part of the property you now  | -   | No       Yes     Tell us the details.                                 |         |
| Are you or your partner a directo company renting the accommode   |   | No       Yes       details.   |         |

| Part 11 A | About rent | continued |
|-----------|------------|-----------|
|-----------|------------|-----------|

# Do you object to enquiries being made of your landlord?

We can confirm information with your landlord, for example, the start date of your tenancy, without your permission. Decisions affecting landlords, for instance, paying benefit to them, have to be notified to them. With your permission we can share information which may help us deal with your claim more quickly.

#### We would tell your landlord that:

- · you have claimed Housing Benefit; and
- · we have made a decision on your claim; and
- we need more information to decide your claim, and what information we need.

No

Yes

#### We would not tell your landlord about:

- · your personal or household circumstances; and
- your financial circumstances.

It will not affect your claim if you do not give your permission for us to speak to your landlord. Give your permission by signing this form. You can withdraw it at any time.

# I give Chesterfield Borough Council permission to share information about the progress of my Housing Benefit claim with my landlord or their representative.

| Signature  | Full name<br>(in CAPITAL<br>LETTERS)  |
|--|---|
|  | Date / /  |
| What sort of tenancy do you have?<br>For example, shorthold, assured tied rent or<br>something like this.            |   |
| How long is the tenancy for?   | / / to / /  |
| What is the property let as?<br>Tick the box that applies.   | FurnishedHardly any furniturePartly furnishedUnfurnished  |
| How much rent do you pay and how often?<br>For example, every week, every fortnight,<br>every four weeks or monthly. | £ every   |
| Has your rent changed in the last 12 months?   | No         Yes       Send us proof of the date it changed and how much is changed.                              |
| When is the next rent increase due?  | 1 1   |
|  | nd tenancy before we can decide how much benefit you can get.<br>t at Part 15 to see what you can use as proof. |
| Has your rent been registered as a fair rent by a rent officer?  | No         Yes       Please send us the notice of registration form RO5.  |
| Do you have any weeks when you do not have to pay rent?  | No       Yes     How many in a year?  |
| Are you behind with your rent?   | No       Yes     By how many weeks?   |
| Who has to pay the Council Tax bill You or<br>for your home?<br>Your la  |   |
|  |   |
| What is the Council Tax reference number?  |   |

| Ρ | art | 11 | About | rent  | continue | h  |
|---|-----|----|-------|-------|----------|----|
|   | αιι |    | ADUUL | ICIIL | COntinue | ы. |

## Does your rent include money for the following?

| Meals  |          | No                 |                 |                       |         |              |
|--|----------|--------------------|-----------------|-----------------------|---------|--------------|
|  |          | Yes                | How much?       | £                     | every   |              |
|  |          | vhich r<br>se tick | neals?          | Breakfast             | unch    | Evening Meal |
| Water authority charges  | <u> </u> | No                 |                 |                       |         |              |
|  | <u> </u> | Yes                | How much?       | £                     | every   |              |
| Heating  |          | No                 |                 |                       |         |              |
|  |          |                    | How much?       | £                     | every   |              |
| Lighting   |          | No                 |                 |                       |         |              |
|  | =        |                    | How much?       | £                     | every   |              |
| Hot water  |          | No<br>Yes          | How much?       | £                     | 0)/01// |              |
| Fuel for cooking   |          |                    |                 | L                     | every   |              |
| Tuerior cooking  |          | No<br>Yes          | How much?       | £                     | every   |              |
| Laundry  |          | No                 |                 | ~                     | overy   |              |
|  |          |                    | How much?       | £                     | every   |              |
| Cleaning rooms and windows   |          | No                 |                 |                       |         |              |
|  |          |                    | How much?       | £                     | every   |              |
| Gardening  |          | No                 |                 |                       |         |              |
|  |          | Yes                | How much?       | £                     | every   |              |
| Garage or parking space  |          | No                 |                 |                       |         |              |
|  |          | Yes                | How much?       | £                     | every   |              |
|  |          |                    |                 | to rent the garage as | s No    |              |
| Personal care and support  |          | No                 | part of your te | enancy agreement?     | Yes     |              |
|  |          | Yes                | How much?       | £                     | every   |              |
| Do you pay any service charges   |          | No                 |                 |                       |         |              |
| separate from your rent, for example, for cleaning or lighting in shared areas,        |          | Yes                | How much?       | £                     | every   |              |
| an alarm system, a warden, general counselling or support, meals, or lift maintenance? |          |                    | What for?       |                       |         |              |
| Are you living away from home at   |          | No                 |                 |                       |         |              |
| the moment?  |          | Yes                | Tell us about   | it below.             |         |              |
| Why are you not living at home?  |          |                    |                 |                       |         |              |
| When did you last live at home?  |          | /                  | /               |                       |         |              |
| When do you expect to go back home?  |          | /                  | /               |                       |         |              |
|  | -        |                    |                 |                       |         |              |
| What is the address of where you are living at the moment?                             | -        |                    |                 |                       |         |              |
|  |          |                    |                 |                       |         |              |
|  |          |                    |                 |                       | Posto   | ode          |
| Have you sublet your home?   |          | No                 |                 |                       |         |              |
|  |          | Yes                | Who lives the   | ere now?              |         |              |

### Part 12 About bank accounts, savings, investments and property

# We need to know if you, your partner or any children you are claiming for have any bank accounts, savings, investments or property in the UK or abroad.

List all of the accounts you hold including current accounts and savings accounts with a bank or building society and Post Office® accounts plus cash, Premium bonds, National Savings Certificates, and stocks and shares. State the current balance, even if it is a small amount or overdrawn.

|   | -        |          | •                 | Ū  | , ,  |                 |                      |
|---|----------|----------|-------------------|--|--|-----------------|----------------------|
| Bank accounts, even   | N        | ο        | Name of Bank      | ?  | 1.   |                 |                      |
| empty or overdrawn ones.  | Y        | es       | Account Num       | per?   |  | Amount          | £                    |
|   |          |          | Name of Bank      | ?  | 2.   |                 |                      |
|   |          |          | Account Num       | per?   |  | Amount          | £                    |
| Building society accounts, even if  | N        | ю        | Name of Build     | ing Society?   | 2 1.   | 1               |                      |
| you don't use them regularly.   | Y        | es       | Account Num       | per?   |  | Amount          | £                    |
| · · · · · · · · · · · · · · · · · · ·   |          |          | Name of Build     | ing Society?   | ? 2.   | 1               |                      |
|   |          |          | Account Num       | per?   |  | Amount          | £                    |
| Post Office® accounts   | -        | lo<br>es | How many acc      | ounts?   |  | Total<br>Amount | £                    |
| Premium Bonds   |          | lo<br>es | How many bor      | nds?   |  | Total<br>Amount | £                    |
| Unit trusts, ISAs,<br>PEPs, TESSAs or<br>other investments  |          | lo<br>es | How many?         |  |  | Total<br>Amount | £                    |
| Income bonds or<br>capital bonds  |          | lo<br>es | How many bor      | nds?   |  | Total<br>Amount | £                    |
| Money or property<br>held in trust  |          | lo<br>es | How many?         |  |  | Total<br>Amount | £                    |
| Any other savings or<br>investments   |          | lo<br>es | How many?         |  |  | Total<br>Amount | £                    |
|   | Туре о   | of othe  | er savings or inv | vestment   |  |                 |                      |
| Do you, your partner o  | r any cl | hildr    | en you are clai   | Ū  | ve any of the following?<br>e company the shares are h | eld in. N       | umber of shares held |
| Shares – approximate  | value    | £        |                   |  |  |                 |                      |
| Shares – approximate  | value    | £        |                   |  |  | - î             |                      |
| Shares – approximate  | value    | £        |                   |  |  |                 |                      |
| Do you, your partner or any children you<br>are claiming for have any National Savings<br>Certificates?                                   |          |          |                   | Please send us <b>the origin</b> a<br>Ne will return the certificate |  | es as proof.    |                      |
| <ul><li>Do any of your savings or investments include:</li><li>money from the sale of a house, or</li><li>money from a charity?</li></ul> |          |          | No<br>Yes         | Ne will write to you about i   | t.   |                 |                      |
| Apart from your home,   | do vou   | J. VO    | ur partner or     | No   |  |                 |                      |

Do you, your partner or any children you are claiming for have any of the following?

Apart from your home, do you, your partner of any children you are claiming for own, part own or have an interest in any other property or land in this country or abroad? If it is on a mortgage or a loan, still tick **Yes**.

Yes We will write to you about it.

## Part 12 About bank accounts, savings, investments and property continued

| <ul> <li>Have you or your partner received:</li> <li>a Far Eastern Prisoner of War Compensation payment, or</li> <li>a compensation payment made to victims of atrocities that happened during the Second</li> </ul> | No<br>Yes | What payment did you receive? Who recei   | ved the<br><b>You</b> | payment?<br>Your<br>partner |
|--|-----------|---|-----------------------|-----------------------------|
| World War?<br>We need to know this to make sure we do not<br>count it as part of your savings.   |           | A Far Eastern Prisoner<br>of War Compensation payment.<br>A compensation payment made to victims<br>of atrocities that happened during the<br>Second World War. |                       |                             |
| Have you, your partner or any children you<br>are claiming for received a payment from<br>the vCJD (Creutzfeldt-Jakob Disease) Trust?  | No<br>Yes | We will write to you about this.  |                       |                             |

Page 16

We may see evidence of any savings, investments or property before we decide how much benefit you can get and the checklist at Part 15 to see what you can use as evidence.

| Part 13 Anything else you need to tell us  |   |  |  |
|--|---|--|--|
| Please use this space to tell us anything else<br>you think we should know about.<br>Use a separate sheet of paper and attach it to<br>this form if you need to. | If you are sending any separate sheets<br>of paper with this form, tell us how<br>many.<br>I am enclosing a filled-in <i>Paying</i><br>benefit to your landlord form. |  |  |
|  | l will send you a filled-in <i>Paying</i> benefit to your landlord form later.  |  |  |
|  |   |  |  |

## Part 14 Backdating

We can usually award benefit from the Monday after the day we receive your claim. Sometimes we can pay benefit from an earlier date if you have a good reason for not claiming earlier. If you want us to consider paying your benefit from an earlier date, tell us when you want benefit from and why you did not claim earlier.

| Date you want to claim benefit from   | /        | /         |  |
|---|----------|-----------|--|
| For this earlier period, were your circuit the same as on this form?          | mstances | No<br>Yes | Use the box below to tell us what was different. |
| Tell us why you did not claim before, a anything that has changed since then. |          |           |  |

Please tick to say what evidence you are sending with this form. We must see **original documents**, not copies.

Please do not send valuable items through the post. If you can, bring them into our reception. We will take the details we need and give you the documents back straight away. If you cannot get into the office, and you have no one to help you, phone us for more advice.

If you do not provide all the evidence we need, we might not be able to pay you any benefit. We need the same evidence for your partner, if you have one.

If you cannot send the evidence we need at the moment, send the form back to us now and send the evidence later. We can start to process your claim, **but we will not be able to pay you any benefit until we have all the evidence.** 

#### Evidence of identity

Such as a birth certificate, marriage certificate, passport, National Insurance number card, medical card, driving licence, UK residence permit, EEC identity card or recent gas or electricity bill. We may need to see several of these documents for each person.

Evidence of your address

Such as a recent gas or electricity bill or a TV licence.

#### Evidence of National Insurance number

Such as a National Insurance number card, payslips or letters from social security or the tax office.

#### Evidence of capital, savings and investments

Such as all your bank, building society or post office books, full bank statements, or certificates for premium bonds, National Savings Certificates, ISAs, stocks, shares and unit trusts. We need to see evidence of any interest or dividends you get on investments and savings. We need to see this evidence for children in your household as well.

The evidence you send must show details for at least the last three months. We may not require proof if the total is less than  $\pounds 6,000$ . You will not qualify if the total is more than  $\pounds 16,000$  unless you get Guarantee Pension Credit.

#### Evidence of earnings We also need this for any other adults living in your home.

This means your last five payslips if you are paid every week, your last three payslips if you are paid every two weeks, or your last two payslips if you are paid every month. We will contact your employer if you do not have these payslips. If you or your partner are self-employed, we need to see your accounts for the last financial year or, if you have been trading for less than six months, a summary of your trading records so far.

# Evidence of other income We also need this for any other adults living in your home.

Such as pension slips from a former employer or a letter from the court showing how much maintenance you are getting. We need to see evidence of any money people pay you for board and lodgings.

 Evidence of benefits, allowances or pensions

# We also need this for any other adults living in your home.

Such as current award notices or letters from social security confirming how much you get. If you do not have evidence, let us know straight away. We can check government benefits independently and proofs may not be needed.

- Evidence of private rent and tenancy Such as a rent book, rent receipts, a tenancy agreement or a letter from your landlord.
- Evidence of other money paid out Such as letters about student grants or maintenance, agreements or receipts from registered child carers.

Make sure you read and sign the declaration at Part 17.

For help with this form telephone the Benefits Section on 345484 or 345507.

### Part 16 How you will be paid and the choices you have

- If you are a council tenant, we will pay any Housing Benefit you are awarded into your rent account.
- If you rent from a private landlord, housing benefit will usually be paid straight into your bank or building society account. We can send the first payment to you by cheque, made payable to your landlord.
- If you rent from a registered social landlord or a housing association, housing benefit may be paid to you or your landlord, straight into a bank or building society account.
- If you are awarded Council Tax Support, we will pay this to your Council Tax account.

#### Payment direct into an account

#### We recommend that you get your money in this The account can be: way because: in your name it is safe and secure in the name of your partner (we use partner to • it is convenient - you decide when and how much mean a person you are married to or a person you live with as if you are married to them) you want to withdraw using an account may help you to save in both the names of yourself and your partner from some accounts you could have regular bills in the name of the person acting on your behalf, or paid (this could save you money but you will in both the names of yourself and the person need to make sure that there is enough money in acting on your behalf. your account to pay the bills - if not, you may be If we cannot pay you by bank credit, we will pay charged a fee), and you by cheque. you can get your money from many different places. You must tick Yes to one of these questions. Would you like your Housing Benefit paid straight No Go to the next question. into an account? Yes Fill in account details below. Would you like to be paid by cheque? No Go to the next question. Yes Would you like your Housing Benefit to be paid No Go back to **Part 13**, and explain why we direct to your landlord? should pay your landlord. Yes If you ticked Yes, you must fill in Part 13 and the authorisation sheet at the end of this claim form. Give Direct payments to landlords is not usually an the authorisation sheet to your landlord to sign. option for Local Housing Allowance cases.

#### Payment direct into an account

What name or names is the account in?

Please tick one box only to say what type of account you want your money paid into. Then fill in the details of your account .

#### Bank or building society cheque account or bank deposit account – not a mortgage account

| _ | •                                   |   |
|---|-------------------------------------|---|
|   | Name of bank or<br>building society | Sort code   |
|   | Account number                      |   |
|   | Type of account - for               | or example, a deposit or current account          |
|   | Building society sa                 | avings account – not a cheque or mortgage account |
|   | Name of bank or building society    | Account   |
|   | Roll number                         |   |
|   | GIRO account                        |   |
| _ | Account number                      |   |
|   | -                                   | Bank investment account – not an ordinary account |
| _ | Account number                      |   |

Even if someone else has filled in this form for you, you must sign this declaration if you can. If you have a partner, getting them to sign this form should allow us to process your claim more quickly, but they do not have to sign.

Please read this declaration carefully before you sign and date it.

- I declare that the information I have given on this form is correct and complete.
- **I understand** that if I give information that is incorrect or incomplete, you may take action against me. This may include court action.
- I agree that you will use the information I have provided to process my claim for Housing Benefit or Council Tax Support, or both. You may check some of the information with other sources as allowed by the law.
- I understand that you may use any information I have provided in connection with this, and any other claim for social security benefitsandDiscretionaryHousing Payment that I have made or may make. You may give some information to others within the council or to other organisations, such as government departments, local authorities and private-sector companies such as banks and organisations that may lend me money, if the law allows this. For more information about the way we use your personal data please visit www.chesterfield.gov.uk/privacy
   I know that I must tell Chesterfield Borough Council Benefits
- Section in writing about any changes in my household's circumstances which might affect my claim.

## Signature of person claiming

| Signature of person claiming  |  |
|---|--|
|   |  |
| Date / /  | Date / /   |
| f this form has been filled in by someone other<br>than the person claiming.            |  |
| Please tell us why you are filling in this form for the                                 |  |
| person claiming.  | I declare that as far as possible, I have confirmed with the person claiming that the answers I have written on this form are correct. |
| Name of the person who filled in the form.  |  |
| Signature   |  |
| Relationship to the person claiming and contact telephone number.                       |  |
| Date / /  |  |
| Do you want to apply to represent the claimant in everything associated with this form? | No         Yes       We will write to you about this.  |
| Part 18 What to do next   |  |

Partner's signature

#### You should now have:

- filled in the claim form for Housing Benefit and Council Tax Support
- collected any evidence to support your claim but remember not to send valuable items, and
- filled in the Paying benefit to your landlord form if you want any benefit you may be entitled to paid to your landlord.

If you are claiming **Jobseeker's Allowance, Employment and Support Allowance, Income Support** or **Pension Credit**, send the above documents to us at the Customer Service Centre, PO Box 100, Chesterfield S40 1SN. If you are going to send evidence or a filled-in *Paying benefit to your landlord* form at a later date, send these to us at the Customer Service Centre, PO Box 100, Chesterfield S40 1SN.

## If you are sending proofs later, tick this box

What are you sending?

## ARE WE ACCESSIBLE TO YOU? IF NOT ASK US!

کیا ہم تک آپ کی رسائی ہے ؟ اگر نہیں تو ہمیں بتائے! • 你可覺得易於與我們接觸?若不的話,請提出要求

Czy łatwo jest skontaktować się z nami? Jeżeli nie, powiedz nam o tym!

Siamo accessibili nei vostri riguardi? In caso contrario rivolgetevi a noi!

This page is deliberately blank – please see tear off 1 for changes you must tell us about and tear off 2 if you want us to pay Housing Benefit direct to your landlord.

#### Changes you must tell us about

Tell us straightaway if:

- any of your children leave school or leave home;
- anyone moves into or out of your home (including lodgers and subtenants);
- · your income or the income of anyone living with you, including benefits, changes;
- · your capital, savings or investments change;
- there is a change to the amount you pay for child care;
- you or anyone living with you becomes a student, goes on a Youth Training Scheme, goes into hospital or a nursing home, goes into prison, or gets, changes or leaves a job;
- · your rent or the service charge you pay changes;
- you move, including moving flats or rooms in the same building;
- you or your partner are going to be away from home for more than a month;
- · you receive any decision from the Home Office;
- you receive Savings Credit only and your capital goes above £16,000;
- Income Support, Jobseekers Allowance or Employment and Support Allowance stops, even if it is only for a short time; or
- any other changes if in doubt check with us to see if the change affects your benefit.

This claim will be processed using the detail provided by you on this form. A letter will follow shortly to tell you the outcome of your claim and the details used to work it out. If your circumstances change or we have got them wrong you must tell us.

We **must** change your benefit from the date your circumstances change. We will not know about these changes unless someone tells us. The law says that **you** must tell us of any changes you think may affect benefit.

If the change is in your favour you must inform us within one month of the change, if not your benefit will only be revised from the date you informed us. Any other change will be done from the date of the change.

Even if you are on Income Support, Jobseeker's Allowance or Employment and Support Allowance it is up to **you** to tell us of any changes, **not** the Department for Work and Pensions.

Fill in the form overleaf and send it or bring it to:

Chesterfield Borough Council Benefits Section Customer Service Centre P.O. Box 100 Chesterfield S40 1SN

Or you can telephone us on: 01246 345507 or 01246 345484

## Change in your circumstances

Your entitlement to Housing Benefit and Council Tax Support is based on the details you have already provided and any uprating of state benefits. If your circumstances change, complete the form below and, with any evidence required, return it to the Benefits Section.

| Details of Change of Circu  | mstances                                |                             |  |  |  |  |  |
|---|---|-----------------------------|--|--|--|--|--|
| Your Full Name  |   |                             |  |  |  |  |  |
|   |   |                             |  |  |  |  |  |
| Your Address  |   |                             |  |  |  |  |  |
|   |   |                             |  |  |  |  |  |
| If you recently moved:  | Date of move                            |                             |  |  |  |  |  |
| Previous Address  |   |                             |  |  |  |  |  |
|   |   |                             |  |  |  |  |  |
|   |   |                             |  |  |  |  |  |
| Details of change of circun   | nstances. Please tick (ノ) a             | pplicable box or boxes      |  |  |  |  |  |
| Increase in earnings  | Decrease in earnings                    | Increase in Private Pension |  |  |  |  |  |
| Decrease in Private Pension   | Change in the amount<br>of capital held | Change in State Benefit     |  |  |  |  |  |
| Increase in Rent  | Decrease in Rent                        | Change in the number of     |  |  |  |  |  |
| Change in the income of any dependant living with you   | Another change not listed               | people living with you      |  |  |  |  |  |
| For whatever change you have had in your circumstance you will need to provide evidence so your claim can be re-calculated. Please enclose the evidence with this form. |   |                             |  |  |  |  |  |
| Please give a brief description of y  | our change of circumstances in th       | ne space provided:          |  |  |  |  |  |
|   |   |                             |  |  |  |  |  |
|   |   |                             |  |  |  |  |  |
|   |   |                             |  |  |  |  |  |
|   |   |                             |  |  |  |  |  |
| DECLARATION   |   |                             |  |  |  |  |  |
| I declare that to my best knowledge the information given is true and complete. I authorise the council to verify the information if required.                          |   |                             |  |  |  |  |  |
| Signed:   |   | Date:                       |  |  |  |  |  |
|   |   |                             |  |  |  |  |  |
|   |   |                             |  |  |  |  |  |
| Date form received  |   |                             |  |  |  |  |  |

#### Paying benefit to your landlord

If you are eligible for direct payments and want us to pay your benefit straight to your landlord, you must sign this declaration.

For private tenants claiming Local Housing Allowance, payments will only go to landlords in special circumstances. Ask for an explanation of the safeguards we have put in place.

#### Your declaration

#### Please pay my Housing Benefit straight to my landlord.

- I understand that I must always tell Chesterfield Borough Council Benefits Section about any change in my circumstances.
- **I understand** that if I do not tell you about any change of circumstances and you pay me too much benefit because of this, I may have to pay back the extra benefit.
- I understand that I may be prosecuted if I do not tell you about any change of circumstances.

| Signature                                   | Date | / | / |  |
|---|------|---|---|--|
| <b>Full name</b><br>(in CAPITAL<br>LETTERS) |      |   |   |  |

#### Your landlord's declaration

I agree to accept Housing Benefit payments for the tenant named in this form.

#### I understand that by law:

- I must tell Chesterfield Borough Council Benefits Section straight away if I find out about any change in the tenant's circumstances.
- you can stop paying benefit to me if I do not tell you about any change of circumstances.
- · I can be prosecuted if I accept Housing Benefit which I know I am not entitled to, and
- If you pay me too much Housing Benefit for any tenant, I may have to repay it. You can take the amount of overpaid benefit from the benefit I get for any other tenants. This will not affect their rent.

| Signature                                   | Date / /  |  |  |  |
|---|---|--|--|--|
| <b>Full name</b><br>(in CAPITAL<br>LETTERS) |   |  |  |  |
| Contact<br>telephone<br>number              | This information need not be supplied but it may help us to dea |  |  |  |
| An email<br>address that<br>we can use      | with your claim more quickly.                                   |  |  |  |

## Our Benefits Office is open during the following hours:

Monday, Tuesday and Thursday 8.30am to 5.00pm

Wednesday 10.00am to 5.00pm

Friday 8.30am to 4.30pm

You can write to us at:

Chesterfield Borough Council Benefits Section Customer Service Centre Chesterfield S40 1AH

> Telephone: 01246 345484 01246 345507

If you have a computer, guidance about your entitlement is on our website at: **www.chesterfield.gov.uk** 

You can email us at: **benefits@chesterfield.gov.uk** 

For independent advice you should contact the following.

Citizens' Advice Bureau Chesterfield Unemployed Workers Centre Chesterfield Law Centre



If you do please inform the Benefit Investigation Unit on the free phone fraudline number.

0800 854 440



