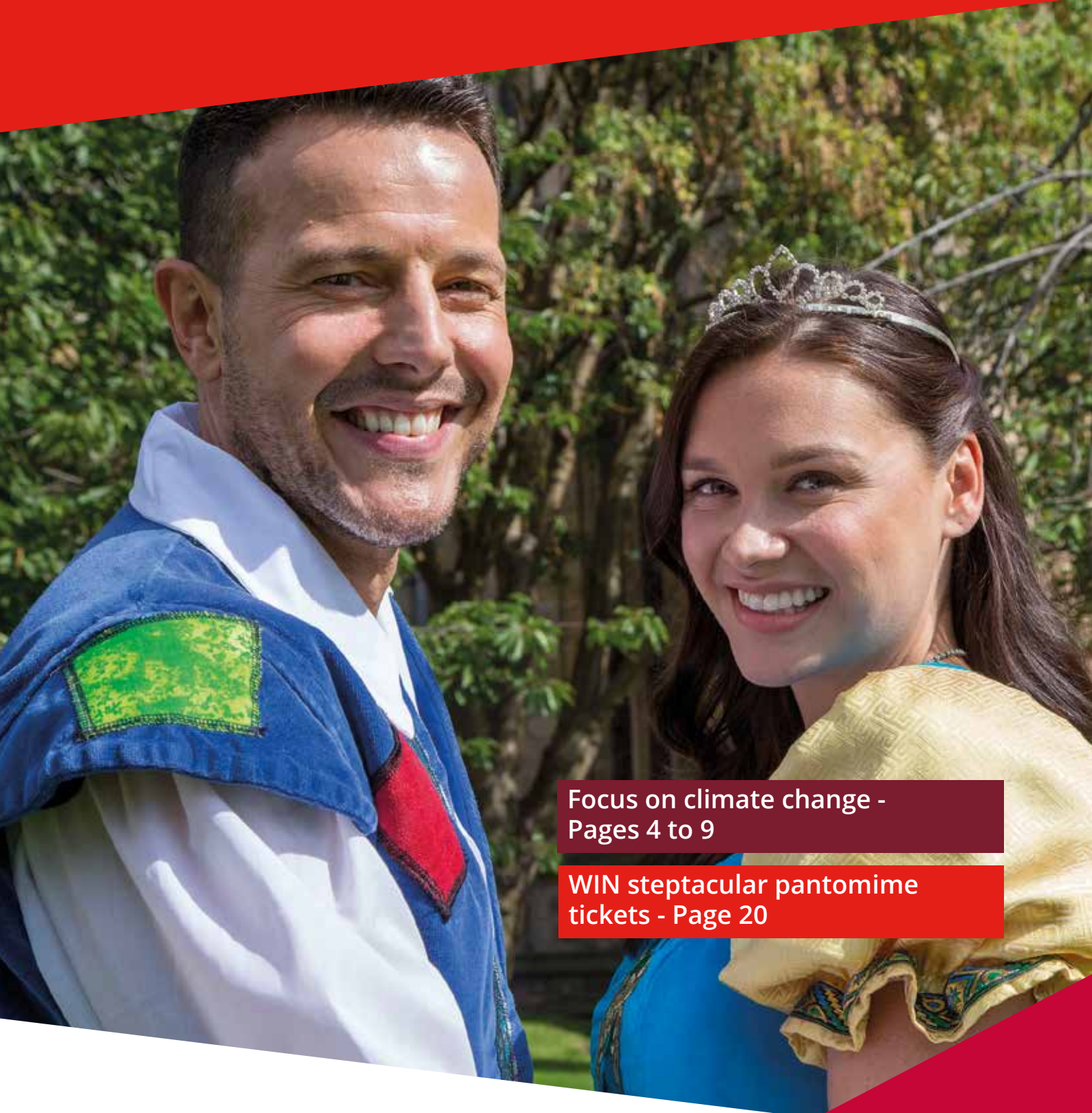


News from Chesterfield Borough Council

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CHESTERFIELD
BOROUGH COUNCIL

Issue 20 Autumn 2019

Welcome ...

to the autumn edition of Your Chesterfield



Councillor Tricia Gilby

In July the council declared a climate emergency and committed to produce a deliverable and costed plan on reducing carbon emissions.

This is a complex issue, the council cannot reduce carbon emissions without working in partnership. Later in this issue Councillor Amanda Serjeant, the council's deputy leader, explains our approach.

Of course, Brexit has been the other headline over the summer. Whatever has been going on in Westminster I can assure you that your council has been getting on with business as usual which can be seen from this jam-packed edition.

The Our Homes section contains our housing services annual report, which demonstrates the importance the council puts on delivering good quality housing.

For the third year running, we have been awarded gold standard in the East Midlands in Bloom small cities category for making Chesterfield an attractive place to live, work and visit. This would not be possible without the dedicated band of volunteers – thanks to everyone who has taken part.

Once again we have a sparkling programme of Christmas events to suit all ages and pockets. I have made a commitment to shop local this Christmas.

I hope you will also support our local retailers.

Councillor Tricia Gilby,
Leader, Chesterfield Borough Council.



Glebe Court residents with (back row) Huw Bowen - chief executive of Chesterfield Borough Council, Cllr Chris Ludlow - cabinet member for housing and Cllr Tricia Gilby - council leader, in the lovely garden of their new home.

Take advantage of our leisure offers

If you're looking to lose a few pounds to fit into a party dress or dinner jacket this festive season, don't miss out on the offers we currently have at our sports centres.

Free fitness pass

Try our sports centres for free before committing yourself with a free seven day fitness pass. Try out the gym, swimming pool, fitness classes and spa for free before you take out a membership.

Family membership

We're giving 12 months fitness membership for the price of ten. In addition to this, two children under 16 can join for free when two adults join together on a family membership.

Refer your friends

Get a month's membership free each time you refer a friend – there's no limit, refer 12 friends and get a year's membership free.

Black Friday - 29 November

Watch out for our fantastic Black Friday offers at the end of November. A great way to start your New Year's resolution early.

An individual membership for Queen's Park Sports Centre and the Healthy Living Centre in Staveley is £26.99 per month.

Family, student and corporate memberships are also available. For more information or to sign up, visit:
www.leisureoffers.co.uk/chesterfield.

Facilities on offer at Queen's Park Sports Centre

96 station gym with brand new equipment

Pulse Move fitness tracker

Personalised gym programmes

Eight lane swimming pool

Learner pool

Badminton and table tennis in the sports hall

Two glass backed squash courts with eight-day advanced online booking

Group exercise classes each day with eight-day advanced online booking

Two studios

Freedom climbing wall

Free car park

Facilities on offer at the Healthy Living Centre

150 station gym with brand new equipment

Pulse Move fitness tracker

Personalised gym programme

Six lane swimming pool

Group exercise classes each day with eight-day advanced online booking

Two studios

Climbing wall and bouldering room

Health spa with sauna and steam room

Free car park

Play zone soft play area



Declaring a climate change emergency

We know from feedback we receive from our residents that a concern for many people in our communities is the effects of climate change.

Twenty students from Brookfield Community School and Parkside Community School came along to our full council meeting on 17 July after voicing their concern about the impact of climate change on our environment.

At the meeting, councillors discussed the impact of climate change in Chesterfield and debated the most appropriate response to tackle the issue before passing a motion to declare a climate change emergency.

They recognised the findings of the Intergovernmental Panel on Climate Change (IPCC) in 2018, which confirmed the catastrophic consequences of manmade climate change and the urgent need to act

to address the marked increases that we are already seeing with regards higher sea levels, flooding, other extreme weather events, crop failures and destruction of land and marine eco-systems.

They agreed to establish a Chesterfield climate change working group to respond to the challenge with representatives from across the borough.

The aim of the group is to find solutions to allow Chesterfield to become a low carbon, resilient and sustainable borough.

We appealed for people to put their names forward through our Facebook and Twitter accounts as well as through the local media.

The response we received was overwhelming and a first meeting of the group was held in late October.

Councillor Amanda Serjeant, the council's deputy leader (right), explains: "We know climate change is a problem which affects all of us and, as a council, we are committed to taking steps to deal with the problem but we don't have all of the answers which is why we have set up a working group to work with us.

"We asked for as many people from our communities to come forward as possible, including people who have never been involved in anything like this before to help us come up with solutions."

The group will report back to the council in February to make recommendations on a realistic date for Chesterfield to be carbon neutral and develop a costed action plan setting out the required work to achieve this outcome.

Councillor Serjeant says it's not possible to do this alone: "To work towards the aim of becoming carbon neutral will mean we will work with other public bodies including our



neighbouring councils and partners on carbon reduction projects.

We will also call on the Government to provide the necessary resources and powers for the council to achieve its ambition of becoming a carbon neutral borough.

Look out for updates in the local media and on the council's social media accounts:

Facebook: [facebook.com/ChesterfieldBoroughCouncil](https://www.facebook.com/ChesterfieldBoroughCouncil)
Twitter: @ChesterfieldBC

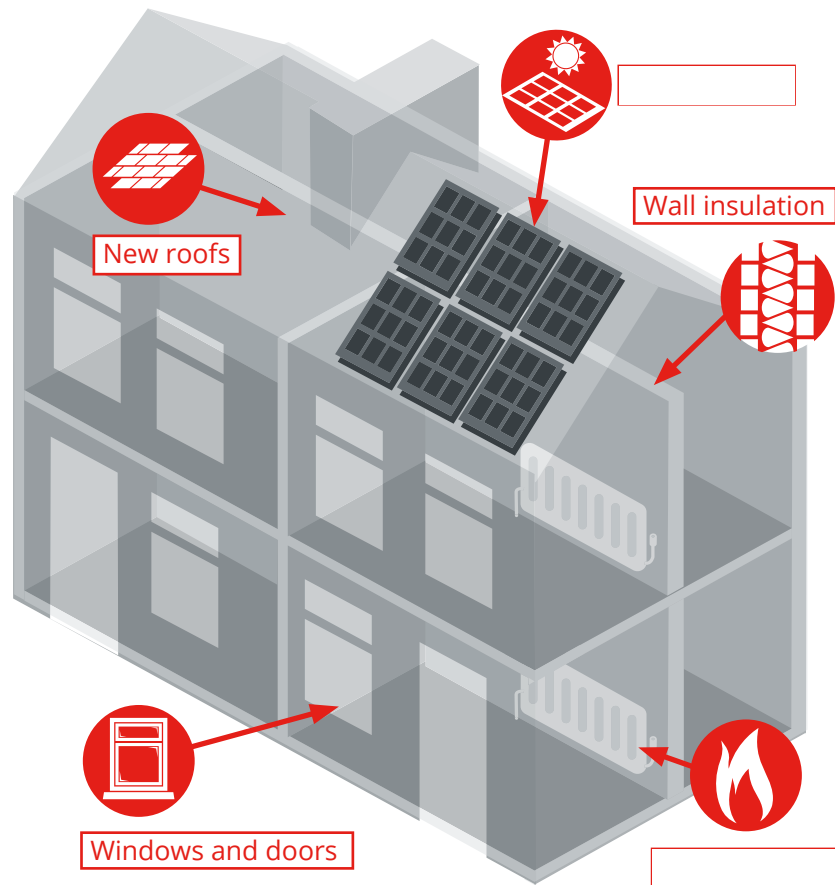


Responding to climate change

As a council, we have long recognised our role in reducing the impact of climate change and how we can support others to do the same.

Here are some of the ways we have worked to do this.

Housing and estates



£62 million

Over the past four years we have spent over **£62 million** on improving homes for our tenants. These have provided significant environmental benefits, including solar panels on roofs, new heating systems, new higher standard roofs, windows and doors and wall insulation. These measures improve energy efficiency and reduce energy bills for tenants.



Energy efficiency

Advice is available to landlords, private tenants and home owners on energy efficiency measures. These include energy tariffs, insulation, and where they can apply for financial help to make their homes more environmentally friendly. When carrying out external wall insulation in council homes, we have offered neighbours living in privately-owned homes the chance to have the work carried out to their homes too.

100

Our key commitment to build or acquire **100 council homes** over the next four years will provide high quality, affordable housing to a high environmental standard.



Community gardens

Community groups across the borough work with us to develop and maintain community gardens and wildlife areas with an emphasis on wild flowers, pollinators and education. We also support projects to encourage wildlife and to reduce the amount of landscape maintenance to reduce climate change impact and offer value for money.

Health and wellbeing



Walking for health

Our Walking for Health programmes and walking festivals help people to become fitter and healthier and also encourage active travel and bring sustainable tourism to the borough.



Green gyms

We have introduced green gyms at key parks to allow our residents to exercise for free, closer to home, reducing leisure travel miles.

18,000 tonnes

We collect over 18,000 tonnes of waste per year for recycling and composting. We encourage people to reduce waste such as using leftover food in dishes.



We also support projects such as Gussie's Kitchen and Speedwell Eat Well community cafes. We are a key partner in the feeding Derbyshire holiday food programme - currently running in Rother and Barrow Hill which help prevent holiday hunger by using surplus food re-allocated through FareShare.



Reducing transport related fuel consumption and costs for the council and our communities



Electric vehicles

We have reviewed and continue to green our fleet of vehicles to reduce numbers and move towards more eco-friendly alternatives where possible including electric vehicles.



100%

Over the last four years, all developments in the borough have had 100 per cent Local Labour clauses – supporting local businesses and reducing business mileage.



Shop Local

This remains a key commitment alongside a Shop Local campaign being launched this Christmas to reduce shopping mileage.

Changes to how we work to reduce climate impact, provide value for money services and improve access for our customers



Investing in technology

We are investing in new technology to make it easier for our residents to interact with us to pay bills and make enquiries. This will improve customer experience and reduce the need for you to travel to access key services. Investment in technology has reduced commuting and business miles for staff and councillors, and also significantly reduce our paper and printing demands, power consumption and postage.



Environmentally friendly

We have made environmentally friendly decisions about how we operate our buildings and facilities which have also led to reductions in running costs. This includes maximising space by working in partnership with other public sector organisations and the community and voluntary sector, such as the register office moving into the Town Hall.



Reduced usage

Our chemical, water and power usage have all been reduced as we have upgraded facilities.



Biodegradable

We have reduced and where possible eliminated single use plastic from our facilities and looked to provide alternatives such as selling 'Ecoffee' cups made out of bamboo fibre which can last a lifetime but are also biodegradable at our cafés and offering a discount to customers who bring their own cups on every hot drink they buy at our cafés.



Go, go, go Joseph

After sell-out runs in 2012 and 2015, Joseph and the Amazing Technicolor Dreamcoat returns to the Winding Wheel Theatre in February.

Tim Rice and Andrew Lloyd Webber's family musical retells the biblical story of Joseph, his 11 brothers and his coat of many colours.

The show is set to be popular with young and old alike with a score crammed with hits including Jacob and Sons, Close Every Door and Any Dream Will Do.

The Winding Wheel Theatre is owned and operated by Chesterfield Borough Council. We have invested in both our theatres to allow us to stage more of these West End touring productions.

Joseph runs at the Winding Wheel from Tuesday 11 to Sunday 15 February. For details of performance times, or to buy tickets, visit: www.chesterfieldtheatres.co.uk or call (01246) 345222.

Local charities share mayor's appeal cash

Two local good causes are benefitting from funds raised by the mayor's appeal in the past year.

During the mayoralty of Councillor Stuart Brittain and his wife and mayoress, Mrs Anne Brittain, raised a total of £16,857.13 through a series of events.

This has been shared equally between the chosen mayoral charities Ashgate Hospicecare and Citizens' Advice Chesterfield.

Borough benefits from tourism

Chesterfield has seen an increase in the visitor economy of more than five per cent in the last year.

New figures released by Global Tourism Solutions show that tourism in the borough accounted for £184.1 million in 2018 – an increase of 5.1 per cent on 2017.



Each year Chesterfield welcomes 3.7 million visitors.

Councillor Kate Sarvent, Chesterfield Borough Council's cabinet member for town centres and visitor economy, said: "We are all aware that Chesterfield is a wonderful place to visit and it seems the secret is out.

"The visitor economy is important for Chesterfield, with so many visitors coming to see our attractions, staying in our hotels, eating in our restaurants and cafés and spending in our shops and businesses."

As well as the world-famous Crooked Spire, the borough is also home to popular attractions including Chesterfield Museum, Revolution House, the Pomegranate and Winding Wheel Theatres and award winning parks including Queen's Park.

In addition there is Barrow Hill Roundhouse, Chesterfield Canal and Staveley Hall.

For more information on attractions and events in the borough, visit: www.visitchesterfield.info.

Supporting the homeless in Chesterfield

We know from the calls we receive and the messages on our social media feeds that a big concern for our residents is the plight of the homeless in the borough – especially during the winter months.

For the second year running, we have joined with Bolsover District Council and North East Derbyshire District Council, using funding we receive from the Government to fund a shelter run by Derby City Mission, hosted at churches in the borough. This is also supported by the Police and Crime Commissioner for Derbyshire

The shelters provide a hot meal and a warm bed for people seven nights a week.

Councillor Tricia Gilby, the council's leader says: "As the weather gets colder, people who are on the streets are at serious risk of hypothermia and other cold-related conditions, which is why we are contributing funding for the night shelter to run in the borough until the end of March."

To access the shelter, please visit the church hosting the shelter for the night at 8pm.

People who have visited the previous night are guaranteed a place – there is no need to come early.

There will be the chance to sit and have a hot meal together before lights out at 10pm.

There are only a few rules: everyone must be treated with respect, no alcohol, drugs or weapons are allowed, smoking is only allowed in certain areas and once people are booked in, it's not possible to leave and come back.

Councillor Gilby added: "We couldn't do this without the local church groups and their volunteers – I'd like to thank them for all of their efforts."

To donate to help provide the shelter for the homeless, visit www.derbycitymission.org.uk for more details or to donate online.

Our photo shows: Andrea Beardmore - Chesterfield project co-ordinator for Derby City Mission and Chesterfield Borough Council leader - councillor Tricia Gilby at one of the participating churches.



Saltergate car park open for business

Residents and visitors to Chesterfield are benefitting from the new Saltergate multi-storey car park, which opened in the summer.

The new car park, which replaces the former car park which was built on the same site in the 1970s and needed replacing, has 526 spaces available.

It also has six electric vehicle charging points initially installed with the potential for an extra ten if demand increases to make 16 in total.

There are also 32 disabled spaces and 15 parent and child spaces available.



Councillor Kate Sarvent, the council's cabinet member for town centres and visitor economy (above), says: "The new Saltergate multi-storey car park offers a much better experience than the old car park. Not only is it much brighter and cleaner but it is also easier for people to access – the spaces are much wider than in the old car park to suit modern vehicles."



The payment machines also accept card payments, something which was not possible in the old car park. There are two payment machines near the pedestrian entrance on level 0 and also a machine for late payment near the exit barrier – this machine takes only card payments.

Safety features have been built into the new car park. Access is controlled by barriers at both the

entrance and exits, with drivers collecting a ticket on their way in to the car park.

You will then need this ticket to come through the pedestrian entrance when you return to your car.

Although the car park is un-manned, there is CCTV running throughout.

Councillor Sarvent continues: "We know people, particularly women travelling alone, have concerns about using multi-storey car parks, which is why we designed the car park with these concerns in mind. The CCTV is monitored by our staff in the CCTV control room at the Town Hall round-the-clock."

"You can also contact an attendant by pressing the call button on the payment machine if you need to at any time, such as if you happen to lose your ticket."

The parking charges at the car park are the same as at other surface car parks in the town centre and at New Beetwell Street multi storey car park.

Up to 30 minutes	70p
Up to 1 hour	£1.40
Up to 2 hours	£2.70
Up to 3 hours	£3.00
Up to 4 hours	£4.40
Up to 24 hours	£5.00

Councillor Sarvent says: "Councillors made a commitment earlier in the year not to increase car parking charges at any council car park this year and also not to increase the charges in the new car park above the charges at our other car parks."

The new car park is part of the Northern Gateway development. This spring saw the opening of the new Premier Inn hotel in the former Co-op department store on Elder Way.

Improvements will now continue to be made to:

- Refresh Elder Way and Knivesmithgate through environmental improvements
- Build an enterprise centre on part of Holywell Cross (Donut) car park to meet the demand for town centre business units for both start-up and small to medium sized companies
- Create new jobs through the works, and in the enterprise centre, attracting more people to consider town centre living or spending more time in the town.

The Northern Gateway Scheme has been funded by Chesterfield Borough Council and Sheffield City Region Local Enterprise Partnership.

For more information on the scheme, visit: www.chesterfield.gov.uk/northerngateway.



We've blooming won gold again

It has been another successful year for Chesterfield as we received the top award for our high environmental standards in the East Midlands in Bloom competition.

Many of our residents worked hard aiming for gold and their hard work paid off as we received a gold award in the 'small city' category for the fourth year running.

During their tour of the borough, the judges were particularly impressed with the floral displays, the tidiness of the grass verges, the cleanliness and maintenance of the streets and good community involvement including at Holme Hall Unite Community Garden.

Councillor Jill Mannion-Brunt, the council's cabinet member for health and wellbeing (seen below), said: It's fantastic to see our borough being presented with this award again.

"We couldn't have done this without the volunteers committing their time into making our environment the best it can be."

In addition, Ringwood Hall Hotel was awarded a gold award by the judges in the best commercial/retail premises category and the Barley Mow pub on Saltergate was awarded a silver-gilt award in the best hotel/pub garden or display category.

Moving from gold to green, five of our parks and open spaces maintained their prestigious Green Flag awards.

The award, run by environmental charity Keep Britain Tidy, aims to recognise the best parks and open spaces in the country.

The Green Flags were awarded to:

- Eastwood Park, Hasland
- Holmebrook Valley Park
- Poolsbrook Country Park
- Queen's Park
- The grounds of Chesterfield and District Crematorium in Brimington, maintained by us on behalf of the Chesterfield and District Joint Crematorium Committee, made up of Bolsover District Council, Chesterfield Borough Council and North East Derbyshire District Council.

Chesterfield in Bloom is a year-round campaign led by a group of community volunteers supported by Chesterfield Borough Council. To take part, contact John Ramsey by emailing: john.ramsey@chesterfield.gov.uk or call (01246) 345097.



Chesterfield Christmas lights switch-on

Our annual Christmas lights switch-on is back offering fun for all the family.

Taking place on Sunday 17 November, this year's event will be attended by a special visitor straight from the pen of Beatrix Potter.

Children's favourite Peter Rabbit will be appearing in Rykneld Square outside Chesterfield Visitor Information Centre from noon to 12.30pm, 1pm to 1.30pm, 2pm to 2.30pm and 3pm to 3.30pm. Younger visitors will be able to see Peter.

There will be a market from noon in the market place with stalls offering some great Christmas gift ideas, games and fairground rides.

Many local shops will also be open on the day. You can also keep out the chill with a coffee and mince pie at the Market Café in Chesterfield Market Hall.

The stage show will get underway in New Square from 3.30pm with Peak FM providing the fun as your favourite radio presenters, including breakfast show hosts Ricky and Becky, take to the stage.

There will also be opportunities for everyone to join in the fun with games and prize giveaways courtesy of Peak FM.

As well as a host of local acts, you will also have the opportunity to see stars from Jack and the Beanstalk, this year's pantomime at the Pomegranate Theatre, perform on stage.



They will be joined by Peter Rabbit and the mayor for the big switch-on, which takes place at 4.45pm.

Chesterfield borough residents can use their free parking pass to park for free at the following council-run car parks:

- Albion Road
- Derbyshire Times
- Devonshire Street
- Durrant Road
- Hollis Lane (excluding on-street bays)
- Holywell Cross (the 'Donut')
- Queen's Park (North and South)
- Spa Lane
- Station Road
- St Mary's Gate
- Theatre Lane.

For more details visit: www.visitchesterfield.info/switchon

Visit Revolution House for a traditional Christmas

Visit Revolution House this festive season to see the house decorated for a traditional Christmas.

Each year local volunteers decorate the historic house with flowers and greenery.

The house is open every day between 11am and 4pm from Saturday 14 December to Christmas Eve, Tuesday 24 December and from Friday 27 December to New Year's Eve, Tuesday 31 December.

Admission is free although donations are welcome to help with the upkeep of the property.

You can get into the festive spirit by visiting for the carol concert on Wednesday 18 December at 6.30pm when Holymoorside Band will play a selection of your favourite carols.

For more details, visit: www.chesterfield.gov.uk/revolutionhouse.



Meet Santa this Christmas

Youngsters can meet Santa this Christmas at Chesterfield Market Hall.

Santa will take up residence for the Christmas period on the mezzanine level of the Market Hall overlooking the sales hall and the Market Café beginning on the day of the Christmas lights switch-on event, Sunday 17 November.

Please use the Assembly Rooms entrance to the Market Hall.

A visit to see Santa will cost £5 per child, with a present included in the price.

This year we will be holding our first relaxed session at the grotto with brighter lighting and no background noise.

For more information on this event and dates when Santa is available in the grotto, visit: www.chesterfield.gov.uk/santa.



CHRISTMAS IN CHESTERFIELD

Festival of Christmas trees

**St Mary and All Saints' (Crooked Spire) Church
Saturday 16 November to Sunday 1 December**

Open Monday to Thursday, 10am to 5pm; Friday and Saturday, 10am to 6pm; Sunday, noon to 6pm.

More than 100 Christmas trees decorated by local people, businesses and groups.

Visit www.crookedspire.org.

Santa special cruises on the Chesterfield canal

A trip costs £7 per person. Each child will receive a present and each adult will receive a mince pie and drink.

Tripboat, John Varley, will carry out Santa Special trips every Saturday and Sunday from 23 November to 22 December and on Monday 23 December. All leave from Tapton Lock, on the Tesco roundabout in Chesterfield, S41 7JB.

For bookings, ring (01629) 533020 between 10am and 4pm.

Chesterfield Christmas gift and craft fair

Proact Stadium, Sunday 24 November, noon to 5pm

Hosted by Home So Snug.

Gifts and crafts from a variety of local businesses.

Brampton Food Market

Saturday 7 December, 10am to 1.30pm

St Thomas' Church and Centre, Chatsworth Road, Brampton.

Stock up on delicious local produce and quality gifts from local businesses at the Brampton Food Market.

Santa specials on Hady Miniature Railway

Sunday 8 and Sunday 15 December, 11.30am to 3pm

Chesterfield and District Model Engineering Society at Hady Hill invite you to enjoy a fun day out and experience riding a miniature train.

See locomotives - miniature, small and large - alongside traction engines, static engines, models and more.

Guided tour of Spital Cemetery

Sunday 8 December, 1pm
The tour will explore the fascinating aspects of the Cemetery and the local history of Chesterfield. Please wear appropriate footwear.

Chesterfield Gilbert & Sullivan Christmas concert

**Wednesday 11 December, 7.30pm
St Mary and All Saints Church, the 'Crooked Spire'**

Christmas concert featuring festive favourites from Chesterfield G&S Society with Darley Dale Band. Tickets £10 - tel: (01246) 207893 or Chesterfield Visitor Information Centre.

Chesterfield Studios: Rudolph to the Rescue

The Rose Theatre, Monday 16 to Tuesday 24 December, various performance times.

It's Christmas Eve and naughty Jack Frost has put Santa into an Icy Sleep. Nobody will get their presents unless Rudolph can rescue Santa in time!

To book, visit:

www.ticketsource.co.uk/chesterfieldstudios

Chesterfield Santa Fun Run

Sunday 22 December

Meet at the pavilion in Queen's Park

Medals will be awarded to all finishers. The minimum age for entries to the 5K is 11 years, however children under 11 years old can enter the 1500m run.



Shop local this Christmas

For the tastiest local produce for your Christmas meal, not to mention Christmas gift ideas for family and friends – Chesterfield has all you need.

Ibbotsons fruit and veg stall has been standing on Chesterfield market since 1945 and is run by the third generation of the Ibbotson family. They recently merged with Ayres fruit and veg stall and stand on the market six days per week offering top quality fruit, vegetables and salad produce.

Owner Nick Ibbotson says: “We now have much more room to display the produce – meaning we are now able to stock more produce and offer more variety for our customers.”

Their produce is, where possible, sourced locally to reduce the mileage involved and the impact on the environment.

Nick says: “We source as much as we can locally – everything is much fresher than you would get in a supermarket.

“The big sellers at Christmas are carrots, sprouts and parsnips – people tend to buy them for Christmas lunch whether they like them or not. The ones we have here will have been growing in the ground yesterday and are here on the stall today ready for you to cook tomorrow.”

Chesterfield Market Hall also hosts a variety of stalls to offer you the ingredients for your perfect Christmas including: W Hodkin and RB Elliott and son Butchers offering a variety of meat and poultry; Lamb’s cupcakes offering Christmas cakes, biscuits and traybakes and the Fruit and Nut Centre selling dried fruits for your cakes and puddings and nuts for after your Christmas meal.



The outside of the Market Hall also has Davidson’s Cheese Factor (above) for stocking your Christmas cheeseboard; Thanks a Bunch Flowers and Gifts

offering all you need for your festival floral displays and gift ideas.

To give you a break from the shopping and the chance to warm up with a hot drink and a mince pie – call into Chesterfield Market Café in the Market Hall.



10% off
food and
drink at Chesterfield
Market Café on Tuesdays or
Wednesdays until
24 December.
One voucher per transaction.
Photocopies not accepted.



Opening times over Christmas and New Year Chesterfield Market

There will be a Market every day from Thursday 12 December until Christmas Eve, Tuesday 24 December – with selected traders only standing on non-market days.

The regular Chesterfield Artisan Market held in association with The Market Co takes place on Sunday 22 December.

There will be no flea market on Boxing Day, Thursday 26 December but the flea market will take place as usual on Thursday 2 January.

All other market days over the Christmas and New Year period are unaffected.

Chesterfield Market Hall

Sunday 15 December: open 10am to 4pm

Monday 16 to Saturday 21 December: open 8am to 5pm

Sunday 22 December: open 10am to 4pm

Monday 23 December: open 8am to 5pm

Christmas Eve, Tuesday 24 December: open 8am to 3pm

Christmas Day, Wednesday 25 December and Boxing Day, Thursday 26 December: CLOSED.

Friday 27 and Saturday 28 December: open 8am to 5pm

Sunday 29 December: CLOSED.

Monday 30 December: open 8am to 5pm

New Year’s Eve, Tuesday 31 December: open 8am to 4pm

New Year’s Day, Wednesday 1 January: CLOSED.

Chesterfield car boot sale

The car boot sale held in Rose Hill car park, at the back of the Town Hall, will take place as usual on Sunday 22 and Sunday 29 December.





Pantomime that's full of beans

Visitors to the Pomegranate Theatre's pantomime will see a show that is literally full of beans.

Starring as Jack is Steps member Lee Latchford-Evans.

Lee joined the supergroup when they formed in 1997. Steps went on to have a string of hits including 5,6,7,8, Better Best Forgotten, Tragedy and Stomp. They split in 2001 and reformed in 2011 and have since held several sell-out concert tours.

Lee is an accomplished actor starring in the West End and in shows that have toured the country. He says: "Pantomime is a chance to escape from everyday life and have fun.

"There's fun for the children and something for the adults too as well as singing and dancing – and probably a Steps number too."

Taking part in her first pantomime is children's TV star Andrea Valls. Andrea is best known to younger viewers as Mum in the CBeebies series Waffle the Wonder Dog.

Andrea says: "It's such a magical show and I'm really looking forward to spending Christmas in Chesterfield. My family are all coming to see me so it will be great to see them and spend time together at Christmas."

Completing the line-up are Simon Howe as Dame Trott, funny man Paul Eastwood as Simon Trott and Janine Pardo as Spirit of the Beans.

The pantomime runs from Friday 6 December to Sunday 5 January. To book, visit: www.chesterfieldtheatres.co.uk or call (01246) 345222.

Win panto tickets

We're giving away a family ticket for two adults and two children to see Jack and the Beanstalk on Saturday 7 December at 7pm.

To enter, please answer the following question: What CBeebies series does Andrea Valls star in?

Email your answer to: chesterfield.theatres@chesterfield.gov.uk

Alternatively you can post this coupon complete with your answer to: Pantomime competition, Visitor Information Centre, Rykneld Square, Chesterfield S40 1SB.

Answer:

Name:

Address:

Tel no:

Entries must be received by noon on Friday 22 November.

Our Homes

A newsletter for Chesterfield Borough Council tenants and leaseholders

Housing annual report 2018/19

The annual report is a summary for tenants on the performance of their landlord. We monitor how we are doing in all our service areas to make sure we are efficient, effective and we meet your needs. This report is designed to show the key areas of our performance under the different standards set out by our regulator 'Homes England'. The report sets out what we have done and what we are going to do to make services better in the year ahead.

If you want to find out more about the different regulatory standards referred to in the annual report please visit: www.gov.uk/guidance/regulatory-standards

Since taking on the management of the council's housing service earlier this year, we have been impressed with the work and the commitment of staff to provide a high quality housing service to our tenants.

The annual report shows what we have achieved but also identified areas where we realise there is progress still to be made.

We are proud to see the results of the work being done such as the upgrades to the older person's schemes and excited to see the impact we can make in areas by investing in estate environments as well as housing.



Councillor Chris Ludlow - cabinet member for housing



Liz Cook - assistant director - housing

Tenant involvement and empowerment

This standard sets out how we should communicate with and involve tenants.

We have seen a 44 per cent increase on our Chesterfield Active Tenants (ChAT) database from 62 to 110 tenants. These tenants have committed to engage and play an active role in shaping what we do and the way we do it.

During 2018/19 we:



- Promoted the Keep Britain Tidy Great British Clean-up Campaign by organising five Community litter picks in Loundsley Green, Newbold Moor, Middlecroft, Holme Hall and Grangewood (shown above). In total 107 people joined these events and 125 sacks of litter were collected.
- Worked with the Tenant Challenge Panel and produced a new set of Housing Service Standards www.chesterfield.gov.uk/housing-service-standards
- Worked with tenants and the Tenant Challenge Panel to review and implement a new anti-social behaviour policy.
- Consulted with residents at Grangewood and Pullman Close, Staveley as part of the estate environmental improvement works.

- Worked with tenants and Derbyshire Wildlife Trust to develop a wildflower meadow at Loundsley Green.
- Made premises available for the development of Holme Hall Hub as a facility for health and wellbeing initiatives by Holme Hall unite.
- Organised three community event days at Stand Road Park (shown below), Healthy Living Centre and Ashcroft Court, Old Whittington and worked with partner agencies on the Newland Dale Golden Anniversary event, the Time 4 u Café at Poolsbrook, five Ways to Wellbeing at the children's centre at Birdholme and a Be Cancer Safe event at Holme Hall as part of health and wellbeing initiatives to improve the lives of residents.



In 2019/20 we will continue our engagement with tenants on issues such as developing estate survey inspections with tenant volunteers, reviewing the Chesterfield Borough Council housing web pages and planning future community events. If you want to work with us on these issues or any future issues then contact the Tenant Participation Team on 01246 345147.

Tenancy standard

This standard looks at how we allocate our properties and support our tenants.



84 per cent of those using tenancy support maintained their tenancy.
65 per cent of tenants using tenancy support improved their rent accounts.

Home standard

This standard looks at how we maintain your homes

Carried out 32,940 responsive repairs - an average of 3.6 repairs per property	Average number of days to complete a responsive repair 7.15 days
8,865 properties required a gas service 100% completed	Overall repair satisfaction 79.8%

Amount of spending to maintain Decent Homes Standard
 £13.4m on property maintenance
 £2.5m sheltered home conversions
 £1.9m on new build homes and acquisitions
 Decent Homes spend -
 £17.8m

Number of properties with replacement:	
Heating systems	220
Roofs	330
Kitchens	353
Bathrooms	83
External wall insulation	23
Major adaptations	120



Changes to repairs

The last year saw us bring in changes to repairs to council homes.

Now tenants are able to carry out some simple tasks such as changing a plug or resetting the electrics in their home for themselves rather than having to report it to the council and waiting for our repairs team to carry out the work.

We have also provided a series of simple 'how to' guides to help you carry out basic repairs. These include:

- Bleeding a radiator
- Replacing a rubber plug
- Replacing a toilet seat
- Resetting your electrics
- Turning the cold mains off
- Unblocking a shower head
- Unblocking a sink, bath and wash basin
- Unblocking a toilet.

We continue to carry out larger repairs and all repairs for tenants who are elderly or who have other access needs.

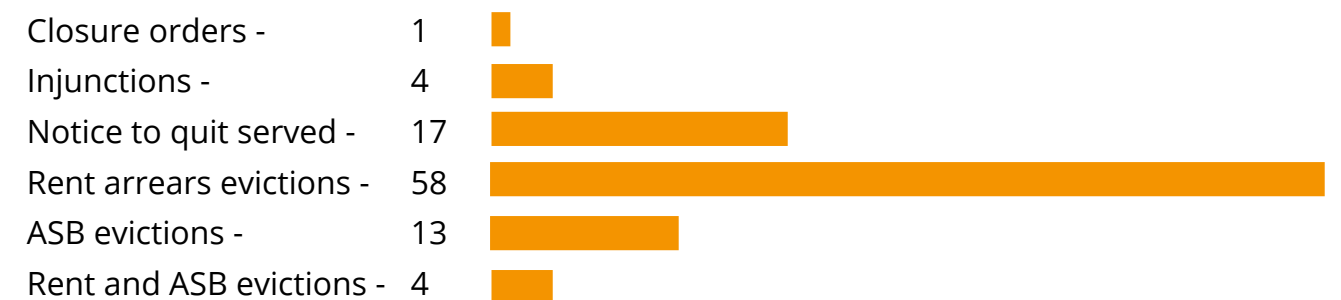
To view these videos and to see which repairs tenants are expected to carry out themselves and which ones are carried out by the council, please see our website:
www.chesterfield.gov.uk/repairs



Neighbourhood and community standard

This standard sets out how we should work with other agencies to manage estates and tackle anti-social behaviour

Number of:

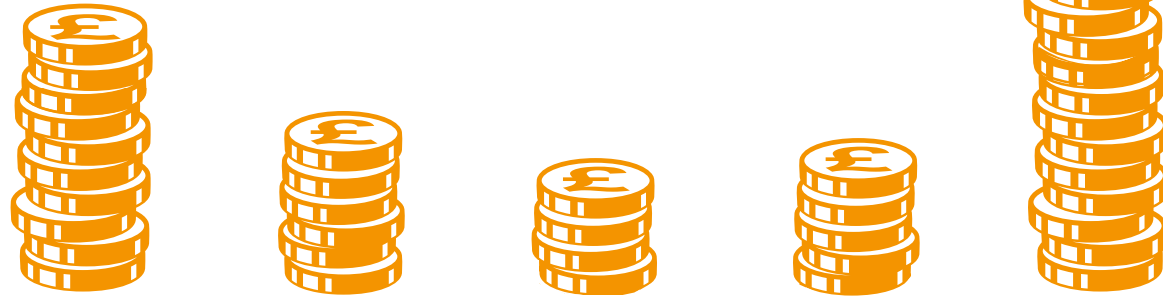


Value for money

This standard looks at how we spend money collected in rent

Average weekly rent - £76.65 (down from £77.22 in 2017/18)

Rent collection rate - 98.5 per cent (up from 98.1 per cent in 2017/18)



Rent £35.5m	Garage rents £0.85m	Service charges £0.4m	Other £0.5m	Total £37.3m
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How much we spent

Area of expenditure	Average cost per property	For every £1 in rent
Maintaining properties (total cost)		
of which:	£2,888	85.2p
Major works	£2,092	61.7p
Cyclical works	£208	6.1p
Day-to-day repairs	£396	11.7p
Void works	£192	5.7p
Housing management (total cost)		
of which:	£502	14.8p
Rent collection	£85	2.5p
Letting homes	£39	1.2p
Tenant participation	£13	0.4p
Tackling anti-social behaviour	£36	1.1p
Tenancy management	£41	1.2p
Maintaining estates	£127	3.7p
Supported housing for elderly tenants	£97	2.8p
Other costs (IT, offices, HR, finance)	£64	1.9p
Total cost per property	£3,390	£1

Priorities for 2019/20

- Invest £11.1 million in maintaining homes to the Decent Homes standard
- Spend £4.6 million on building new council homes including ten new homes at the former Heaton Court site and 21 at the former Brockwell Court site
- Sheltered schemes – complete the refurbishments of Catherine Court and Markham Court. Start refurbishment of Mallard Court
- Environmental improvements – complete phase one at Barrow Hill and start phase two of the project
- Environmental improvements – begin works at Grangewood

New allocations policy and IT system

The council has joined the Home Options Partnership and are currently in the process of implementing a new allocations policy and IT system to deliver the choice based lettings service.

Derbyshire and one in Staffordshire.

At the same time we carried out a consultation with tenants and residents on the housing register about a new allocations policy. The new allocations policy and IT system are expected to make the customer journey simpler to use.

We carried out a review of the way we allocate our properties and manage our waiting list - from this we identified the need for an improved IT system to advertise our properties and provide clearer information on each one. The council joined the Derbyshire Home Options Partnership that has been in operation across five other local authorities in





Accessible to all

As part of our commitment to improve the quality of life for local people, we offer a series of screenings at the Winding Wheel Theatre for people who might otherwise find it difficult to go to the cinema or the theatre.

Marjorie Gilbert brings her friend Barbara Plant to the dementia friendly screenings which are held at the council-run venue four times a year.

Barbara has dementia and lives in a care home in the Peak District. Marjorie explains: "It's wonderful to be able to bring Barbara here."

"I was worried that the people attending wouldn't be able to take it all in but they are totally absorbed. We play the music from the films in the car and Barbara sings along."

Barbara agrees. She says: "Yes, I really enjoy coming and watching the films."

The sessions are planned to meet the needs of the audience.

Marjorie says: "Yes they need to get up and go to the loo but the facilities here are great and because Barbara uses a walking frame, the fact you can pull up outside to drop people off before going to park the car makes it much easier too."

The next dementia friendly screening is a special Christmas screening of *Miracle on 34th Street* on Tuesday 10 December. Tickets cost £4 including tea and coffee and biscuits or cake. Each person with dementia may bring one carer, family member or friend for free.

We also have regular adult and baby friendly film screenings for parents and carers of babies up to 12 months old with lower sound and dimmed lights. The venue is breast-feeding friendly and changing facilities are available.

Tickets are £4 per adult with free tea and coffee available.

We also have afternoons at the movies aimed at people on low incomes allowing them to meet others, socialise and make friends for £4 per film with refreshments available.

To see future film showings, visit www.chesterfieldtheatres.co.uk or call the box office on (01246) 345222.

Bin collections over Christmas and New Year

Residents will see changes to their bin collections over the Christmas and New Year period.

Usual collection day	Revised collection day
Monday 23 December →	Saturday 21 December
Tuesday 24 December →	Monday 23 December
Wednesday 25 December →	Tuesday 24 December
Thursday 26 December →	Friday 27 December
Friday 27 December →	Saturday 28 December
Monday 30 December →	No change
Tuesday 31 December →	No change
Wednesday 1 January →	Thursday 2 January
Thursday 2 January →	Friday 3 January
Friday 3 January →	Saturday 4 January

Please leave your bin out by 7am on collection day as crews may be out at different times.

Our Customer Service Centre in New Square, call centre and the Town Hall, Rose Hill will all be closed on Tuesday 24 December, Wednesday 25 December, Thursday 26 December. They are open as usual on Monday 30 December and closed on Wednesday 1 January.

The easiest way for you to make payments when we are closed is by direct debit. To set this up, call (01246) 345138 or 345171. You can also pay at PayPoint outlets in local shops and Post Offices.

Please check for any updates by visiting our website: www.chesterfield.gov.uk/christmas.

Special meeting to honour former councillors

Next week sees a special meeting to honour three former councillors for the service they have given to the borough.

The title of honorary alderman of the borough will be conferred on former council leaders, John Burrows and Ray Russell and former cabinet member Steve Brunt in a ceremony at the Town Hall on Monday 18 November.

Former Labour councillor John Burrows served as council leader between 2001 and 2003 and again between 2011 and 2017. Former Liberal Democrat councillor Ray Russell served as council leader between 2003 and 2011.

Former Labour Councillor Steve Brunt served as mayor in 2016 and as cabinet member for town centres and visitor economy from 2017 to 2019.

Honorary alderman status is the second-highest honour the council can bestow after the freedom of the borough and has previously only been granted on 13 occasions.

Snow wardens wanted

We are looking for volunteers to help keep footpaths clear in the event of heavy snowfall.

We will provide volunteers with training and equipment, including snow shovels and gloves.

As well as clearing footpaths, snow wardens also provide information on local conditions, act as a single point of contact and monitor and report empty grit bins.

For more information, please contact Sam Sherlock, senior emergency planning officer on (01246) 345407 or email sam.sherlock@chesterfield.gov.uk.



What's on

Chesterfield Market

Open air market each Monday, Friday and Saturday. Flea market each Thursday.



Christmas lights switch-on event

Sunday 17 November

Market from noon, stage show from 3.30pm – [see page 16 for more details.](#)



Artisan market in association with The Market Co.

Sundays 24 November, 22 December, 26 January

Vegan Knights Market

Sunday 1 December

A great selection of street food and cosmetics.

Chesterfield Museum

Open each Monday, Thursday, Friday and Saturday, 10am to 4pm. Admission free to exhibitions and events but donations are welcome.

Tel: (01246) 345727

www.chesterfield.gov.uk/museum

Exhibition: Down t'pit

until 4 January

Exhibition exploring the local area's rich coal mining history and what life was like for miners.



Exhibition: Scrum

until 18 January

Telling the history of rugby in our town – in association with Chesterfield Rugby Club.



War heroes or enemies of the state

Thursday 14 November, 7pm

An illustrated talk by Gareth Howell on the life, work and struggles of the coal miners from 1914 to 1990.



Behind the scenes tours

Saturday 16 November, 1pm and 2.30pm

Places are limited, visit: www.chesterfield.gov.uk/museum to book.

Valuation day

Friday 6 December, 10am to noon



Have your items valued by Bamfords, valuers specialising in the valuation and auction of antiques and fine art.

Meet George Stephenson

Saturday 7 December, 10am to noon and 1pm to 4pm

Meet the railway pioneer and discover his connection with Chesterfield.



Traditional games days

Friday 20, Saturday 21, Friday 27 and Saturday 28 December

Have a go at the traditional games children used to play.

Pomegranate Theatre

www.chesterfieldtheatres.co.uk

Box office: (01246) 345222



Titanic: The Musical

Wednesday 20 to Saturday 23 November, evenings 7.15pm, Saturday matinee 2.15pm

Amateur production by Chesterfield Operatic Society.



Pantomime: Jack and the Beanstalk

Friday 6 December to Sunday 5 January, various performance times

Starring Lee Latchford-Evans from Steps and CBeebies star Andrea Valls.



Jack Dee: Off the Telly

Sunday 24 November, 8pm

An evening of fun and entertainment.



Nigel Slater's Toast

Monday 25 to Saturday 30 November, evenings 7.30pm, Wednesday matinee 2.30pm, Saturday matinee 3pm

Recreating Nigel Slater's childhood through the tastes and smells he shares with his mother.



Dirty Dusting

Friday 17 January, 7.30pm

Riotous comedy starring Benidorm's Chrissy Rock.

Revolution House

The historic house is open each day between 11am and 4pm from Saturday 14 to Tuesday 24 December and Friday 27 to Tuesday 31 December.

Tel: (01246) 345727
www.chesterfield.gov.uk/revolutionhouse

Carol concert

Wednesday 18 December, 6.30pm

Holymoorside Band play a selection of favourite carols.

Winding Wheel Theatre

www.chesterfieldtheatres.co.uk

Box office: (01246) 345222

The Pitmen Poets

Tuesday 12 November, 7.30pm

A night of songs and stories laced with North East humour and humanity.

Red Hot Chilli Pipers

Friday 22 November, 7.30pm

Groundbreaking fusion of traditional Scottish music and rock/pop anthems.



Count Arthur Strong - Is There Anybody Out There?

Thursday 28 November, 7.30pm

Count Arthur wrestles with some of the big questions that other all-round entertainers shy away from.

Showaddywaddy

Friday 29 November, 7.30pm

The greatest rock 'n' roll band in the world returns.

The Snowman

Wednesday 4 December, 6.30pm

A presentation of the classic animated film accompanied by a live orchestra.

Roy Chubby Brown

Thursday 5 December, 7.30pm

Suitable for 18+ audiences. Not for the easily offended.

Ed Byrne - If I'm Honest ...

Thursday 12 December, 8pm

Brand-new masterclass in observational comedy.



Pomegranate Screenings

Pomegranate Screenings

Highlights from film and satellite broadcasts at the Pomegranate Theatre.

National Theatre Live: Hansard

Sunday 24 November, 1.30pm
Brand new play by Simon Woods starring Lindsay Duncan and Alex Jennings.

Andre Rieu -70 Years Young

Monday 6 January, 3pm and Thursday 9 January, 7pm
Join Andre Rieu as he celebrates a landmark birthday.

Royal Ballet Live- The Nutcracker

Tuesday 7 January, 7.15pm
The Royal Ballet's glorious production of the classic ballet.

National Theatre Live: Present Laughter

Wednesday 8 January, 7pm
Noël Coward's provocative comedy starring Andrew Scott.

Contact us

We provide more than 50 services to our residents including: waste collection and recycling, street cleaning, leisure and park facilities, housing, environmental protection, planning, regeneration, housing, markets, theatres and tourism.

The answers to most of your queries will be available on our website: www.chesterfield.gov.uk.

If you can't find what you are looking for, you can fill in a contact form www.chesterfield.gov.uk/contact.

For general enquiries, you can call us on

(01246) 345345

For enquiries about specific services call:

Chesterfield Theatres box office

(01246) 345222

box.office@chesterfield.gov.uk

Chesterfield Visitor Information Centre

(01246) 345777

tourism@chesterfield.gov.uk

Healthy Living Centre

(01246) 345666

hlcenquiries@chesterfield.gov.uk

Queen's Park Sports Centre

(01246) 345555

qpsscenquiries@chesterfield.gov.uk

For housing related queries please call our main number except for:

Careline

0300 323 0076

Homelessness prevention team

(01246) 345825

homelessness.prevention@chesterfield.gov.uk

Homelessness (out of hours)

0845 6058 058

(01629) 533190

On the Move – for all council house waiting list and allocations queries

Visit the website at www.onthemove-cbc.org.uk

(01246) 345700

onthemove@chesterfield.gov.uk

Neighbourhoods team

(01246) 345071

Rents and rent recovery

(01246) 345501 or 345510

Reporting housing repairs

0800 5875 659

repair.requests@chesterfield.gov.uk

Emergency housing repairs – out of hours only

(01246) 345041

Are we accessible to you?

کیا ہم تک آپ کی رسائی ہے؟ اگر نہیں تو ہمیں بتائیے!

你可覺得易於與我們接觸？若不能的話，請提出要求。

Czy łatwo jest skontaktować się z nami? Jeżeli nie, powiedz nam o tym!

Siamo accessibili nei vostri riguardi? In caso contrario rivolgetevi a noi!

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On request we will provide free of charge:

Language interpreters, including for sign language

Translation of written material into other languages

Material in braille, large print and recorded onto CD.

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