HOUSING ADVISORY BOARD

Tuesday 4th August 2026 17:00 – 19:00

Committee Room 3

Agenda

No.	Item	Lead	Papers
1a	Welcome, introductions and apologies	Chair	N/A
1b	Matters arising from previous meeting	Chair	Y
2	Quarter 1 2026/27 performance update	JD	Y
3	Compliance report – June 2026	VW-H	Y
4	Complaints annual report	JC	Y
5	Housing Ombudsman cases and decisions	JD	N
6	Tenant Satisfaction Measure event – update 6a. Complaint handling workshop 6b. Estates workshop	JC	Y
7	Estate management	GY	Presentation
8	Tenancy Support	GY	Y
9	Any other business – Annual review of HAB	All	Verbal
10	Future meeting dates and topics 3 November 2026 Committee Room 3 – 5-7pm	JD	N