

Green Waste Questionnaire Report 2023/2024

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1. Summary

Questionnaire format: *Web/Paper*
Responses: *1441 (1422 web 19 paper)*
Date range: *20th December 2023 to 10th January 2024*

2. Introduction

Respondents were asked to take part in a short survey and answer a series of questions regarding the review of how the discretionary garden waste (green bin) collection service runs – and the possible introduction of a charge for those who want to continue using the service.

Before taking part in the survey, respondents were asked to read through the background information included in the Budget Conversation brochure.

The survey was shared via social media and on the council’s website. Paper copies were also available at the Town Hall.

The Budget Conversation

Before taking part in the survey, respondents were asked to read through the background information included in the Budget Conversation brochure.

The Budget Conversation survey asked a broad set of questions about where and how people think we could make budget savings and should focus where we spend our budgets. The full Budget Conversation Survey report can be accessed [here](#).

3. Questionnaire results

Do you currently use the existing garden waste service?

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	Number	Percentage
Yes	1408	97.9%
No	30	2.1%

If yes, how would you rate the current garden waste service?

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	Number	Percentage
Very good	791	55.9%
Good	432	30.5%
Average	180	12.7%
Poor	9	0.6%
Very poor	3	0.2%
Chart (total positive/total negative)		

The council is considering introducing a single annual charge for the collection of green waste. How likely are you to pay for this service?

The council is considering introducing a single annual charge for the collection of green waste. How likely are you to pay for this service?		
	Number	Percentage
Very likely	102	7.1%
Likely	215	14.9%
Unlikely	317	22.0%
Very unlikely	805	55.9%
Chart (total positive/total negative)		

How likely are you to subscribe to a paid garden waste collection service if the following charges were introduced: Annual service (i.e. all year round) up to £45 per year.

How likely are you to subscribe to a paid garden waste collection service if the following charges were introduced: Annual service (i.e. all year round) up to £45 per year		
	Number	Percentage
Very likely	85	6.0%
Likely	212	14.9%
Unlikely	261	18.4%
Very unlikely	863	60.7%
Chart (total positive/total negative)		

If the chargeable garden waste service detailed above is implemented, how likely is it that you would subscribe for a second green bin, which would be chargeable at a reduced rate to that of your first bin?

If the chargeable garden waste service detailed above is implemented, how likely is it that you would subscribe for a second green bin, which would be chargeable at a reduced rate to that of your first bin?		
	Number	Percentage
Very likely	48	3.3%
Likely	48	3.3%
Unlikely	216	15.1%
Highly unlikely	1123	78.3%
Chart (total positive/total negative)		

If you choose not to subscribe to the garden waste collection service, how will you deal with your garden waste?

If you choose not to subscribe to the garden waste collection service, how will you deal with your garden waste?		
	Number	Percentage
Take to the Household Waste Recycling Centre (tip)	433	31.3%
Home compost	154	11.1%
Use a commercial garden waste removal service	20	1.4%
Other	778	56.2%

4. Equality monitoring

What is your sex?

	Male	Female	Prefer not to say
Number	460	748	186
Percentage	33.0%	53.7%	13.3%

How old are you?

	Under 16	16-18	19-24	25-34	35-44	45-54	55-64	65-74	Over 75	Prefer not to say
Number	1	0	12	125	222	265	285	243	94	145
Percentage	0.1%	0.0%	0.9%	9.0%	15.9%	19.0%	20.5%	17.5%	6.8%	10.4%

If you are aged 16 or over, is the gender you identify with the same as your sex registered at birth?

	No	Yes	Prefer not to say
Number	10	1058	228
Percentage	0.8%	81.6%	17.6%

Do you consider yourself to have a disability?

	No	Yes	Prefer not to say
Number	951	260	197
Percentage	67.9%	18.6%	14.1%

What is your ethnicity?

	White British	Other White background	Black or Black British	Asian or Asian British	Mixed ethnic group	Other ethnic group	Prefer not to say
Number	1190	15	4	4	7	3	173
Percentage	85.2%	1.1%	0.3%	0.3%	0.5%	0.2%	12.4%

Which of the following best describes your religion?

	Buddhist	Christian	Hindu	Jewish	Muslim	Sikh	None	Other	Prefer not to say
Number	6	584	0	4	4	3	434	35	318
Percentage	0.4%	42.1%	0.0%	0.3%	0.3%	0.2%	31.3%	2.5%	22.9%

Which of the following best describes your sexual orientation?

	Heterosexual / straight	Bisexual	Lesbian	Gay Man	Prefer not to say / blank
Number	1011	13	10	11	336
Percentage	73.2%	0.9%	0.7%	0.8%	24.3%