

## Housing Performance Report - Compliance - September 2024



This report shows our performance around landlord compliance relating to property safety, using key performance indicators (KPIs) and management information (MI).






The icons indicate whether we are on target and whether performance so far is on track to be better than last year.

Some figures might be updated (or corrected) a period of time after events have occurred, therefore some of the figures from previous months might change, which can affect the year to date figures. The figures are correct at the time of writing.



Targeted performance measures:	Performance improving	Performance static	Performance deteriorating
Non-targeted management info:	Measure increasing	Little/no change	Measure decreasing  Data only (no target)




### Key performance indicators and management information


	<b>Safety Compliance</b>	This month	Year to date	Process compliance	Target for this year	Prev year	Trend (vs prev year)
<a href="#">CMP1</a>	Gas safety checks	100%	100%	100%	100%	100%	
<a href="#">CMP2</a>	Solid fuel & other heating safety checks	n/a	100%	100%	100%	96%	
<a href="#">CMP3</a>	Fire risk assessments	n/a	100%	100%	100%	100%	
<a href="#">CMP4</a>	Domestic EICR certificates (overall - council properties)	n/a	94.20%	100%	100%	95.6%	
<a href="#">CMP5</a>	Lift LOLER examinations	100%	100%	N/A	100%	100%	
<a href="#">CMP6</a>	Water risk assessments	n/a	100%	N/A	100%	100%	
<a href="#">CMP7</a>	Asbestos risk assessments testing program	n/a	100%	N/A	100%	98.5%	


 <b>Gas Safety</b>		This month	Year to date	Process compliance	Target for this year	Prev year	Trend (vs prev year)
G1	Properties due an annual gas service in the period	512	5338	100%		n/a	n/a
G2	Services completed	462 (90.23%)	92.18%	100%		92.07%	→
G3	Gas supply capped off	50 (9.77%)	7.82%	100%		7.93%	→
G4	Warrants conducted (out of all completed/capped)	23 (4.49%)	4.17%	100%		3.21%	↑
G5	No access	0	0	100%	0	0	⇒
G6	No information	0	0	100%	0	0	⇒
G7	Total overdue services	0	0	100%	0	0	⇒


 <b>Solid Fuel</b>		This month	Year to date	Process compliance	Target for this year	Prev year	Trend (vs prev year)
SF1	Properties with up to date solid fuel service	n/a	54 (100%)	100%	100%	55 / 96%	↑
SF2	Properties with overdue solid fuel service	n/a	0 (0%)	100%	0	2 / 4%	↑


 <b>Fire Safety</b>		This month	Year to date	Process compliance	Target for this year	Prev year	Trend (vs prev year)
FS1	Properties with fire risk assessments completed YTD	n/a	377 (100%)	100%	100%	377 / 100%	⇒
FS2	Actions to be completed following fire risk assessments	n/a	1076	n/a		939	↑
FS3	Level 1 fire risk overdue actions	n/a	12	n/a	0	12	⇒
FS4	Level 2 fire risk overdue actions	n/a	7	n/a	0	0	↓
FS5	Level 3 fire risk overdue actions	n/a	14	n/a	0	44	↑


 <b>Fire detectors</b>		This month	Overall	Process compliance	Target for this year	Prev year	Trend (vs prev year)
FD1	Properties with an in date smoke alarm	n/a	8638 (99.8%)	100%	100%	98.30%	↑
FD2	Properties without an in date smoke alarm	n/a	18 (0.2%)	100%		1.70%	↓
FD3	Properties with an in date carbon monoxide alarm	n/a	8656 (100%)	100%	100%	99.50%	↑
FD4	Properties without an in date carbon monoxide alarm	n/a	0 (0%)	100%		0.50%	↓

	 <b>Communal electrical safety</b>	This month	Year to date	Process compliance	Target for this year	Prev year	Trend (vs prev year)
CE1	Monthly emergency lighting test	354 (100%)	n/a	n/a	100%	99.40%	↑
CE2	Annual emergency lighting test	n/a	354 (100%)	n/a	100%	99.40%	↑
CE3	Communal areas EICR certificate	n/a	354 (100%)	n/a	100%	99.10%	↑

	 <b>Domestic EICR (Electrical safety)</b>	This month	Overall	Process compliance	Target for this year	Previous year	Trend (vs prev year)
DE1	<u>Council</u> - properties with EICR certificates due and completed (overall)	n/a	8254 (94.2%)	100%	100%	95.60%	↓
DE2	<u>Council</u> - properties without a valid EICR certificate	n/a	508 (5.8%)	100%	↗	4.40%	↑
DE3	<u>Other registered social landlords</u> - properties with EICR certificates due and completed (overall)	n/a	54 (85.7%)	100%	100%	n/a	n/a
DE4	<u>Other RSLs</u> - properties without a valid EICR certificate	n/a	9 (14.3%)	100%	↗	n/a	n/a

	 <b>Lifts</b>	This month	Year to date	Process compliance	Target for this year	Previous year	Trend (vs prev year)
L1	Monthly service checks for lifts due and completed	7 (100%)	n/a	n/a	100%	100%	→
L2	Six monthly insurance report LOLERS	n/a	7 (100%)	n/a	100%	100%	→

	 <b>Water</b>	This month	Year to date	Process compliance	Target for this year	Previous year	Trend (vs prev year)
W1	Water risk assessments complete by due dates	n/a	7 (100%)	n/a	100%	100%	→

	 <b>Asbestos</b>	This month	Year to date	Process compliance	Target for this year	Previous year	Trend (vs prev year)
A1	Asbestos Risk Assessment testing program (% complete)	n/a	342 (100%)	n/a	100% yr end	98.50%	↑
A2	High risk remedial actions	n/a	0	n/a	↗	0	→
A3	Medium risk remedial actions	n/a	26	n/a	↗	26	→
A4	Low risk - no action required	n/a	345	n/a	↗	342	↑